

## New Treadmill Enhances Therapy

Baptist Rehabilitation Germantown recently acquired the Biodex Unweighing System.

The system allows patients to begin task-specific training earlier, and has also shown to help patients with longstanding impairments because of a stroke.

The body weight-supported treadmill allows patients to walk with improved trunk control for longer periods with less energy expenditure. This allows increased task-specific training, which has been shown in research to produce better functional outcomes.

Billy Ayres' story is a good example of the benefits of the Biodex Unweighing System.

Ayres suffered a massive stroke a few years ago, and recently began therapy on the Biodex treadmill.

On the treadmill, Ayres works on his walking.

*Physical Therapist Melanie Mitchell helps move stroke victim Billy Ayres walk on a treadmill using a harness to support him. Baptist Rehabilitation-Germantown recently acquired the new technology to help patients who respond best to therapy that doesn't require them to support their full body weight.*



*(Continued on page 5)*

## Baptist, Other Health Care Systems Go Tobacco-Free

Shelby County Mayor A C Wharton was on hand when Baptist, as well as other health care systems in the Mid-South, announced they will introduce a new tobacco-free policy on all hospital campuses. The new policy will take effect Nov. 15 systemwide for Baptist colleagues, guests and patients and physicians. Baptist facilities and the Baptist Memorial Health Care Foundation are providing an estimated \$500,000 to help colleagues stop smoking. See the story and a schedule of smoking cessation classes for some colleagues on page 4.



## Center for Education and Organizational Development

- Talking from 9 to 5, Baptist Memphis, 9-11 a.m. May 16, Seminar Rooms 2/3
- Teamwork: What's Trust Got to Do With It?, Baptist Union City, 9:30-11:30 a.m. May 22
- Everybody Wins, Baptist Rehab-Germantown, 9-11 a.m. May 23; 9:30-11:30 a.m. June 6 at Baptist Huntingdon; and 2-4 p.m. June 13 at Baptist DeSoto

## Useful Numbers

### Center for Education and Organizational Development

- To register for classes and seminars hosted by CEOED, call (901) 227-0660.

### Information Systems Customer Support Center

- Open seven days a week, 24 hours a day. Colleagues needing computer technical assistance can call (901) 227-7777, (888) 838-3777 or e-mail HelpDesk@bmhcc.org.



## Etiquette ED

A new feature of the Baptist Leader, *Etiquette ED* answers your questions about workplace issues. To submit a question, please e-mail [concern@bmhcc.org](mailto:concern@bmhcc.org).

**Q:** *I don't want to shake people's hands during cold and flu season, especially when people are coughing and sneezing into their hands. Is there a polite way to avoid doing this?*

**A:** Of course, you do not have to initiate a handshake. A polite greeting, delivered with a smile, will let the person you are meeting know that you are sincere and friendly. However, when the social grace of a hand is offered to you, you must recognize the importance of returning that courtesy. Realistically, we are all aware that many infections spread through personal contact. If you are concerned, continue frequent hand-washing and using a pocket-sized container of antibacterial hand sanitizer. This reportedly kills 99.99 percent of all germs instantly.

You can submit a question to *Etiquette ED*! Only published questions are answered by trained counselors at CONCERN:EAP. CONCERN is an employee assistance program for confidential, cost-free problem solving for employees and their family members. CONCERN assists Baptist colleagues in the areas of family relationships, chemical dependency, grief, finances and other emotional concerns. To submit a question for *Etiquette ED*, e-mail [concern@bmhcc.org](mailto:concern@bmhcc.org). To inquire about counseling, contact CONCERN by e-mail or phone 901-458-4000.

## Health Care Observances

### Week-Long Observances

- May 13-19: National Birth Center Week
- May 13-19: National Emergency Medical Services Week
- May 13-19: Food Allergy Awareness Week
- May 13-19: National Medical Transcriptionist Week
- May 13-19: National Running and Fitness Week
- May 13-19: National Stuttering Awareness Week
- May 21-28: Buckle Up America! Week

### Recognition Days/Events

- May 12: CFIDS Awareness Day
- May 12: Florence Nightingale's birthday (1820-1910 – a British nurse, significantly contributed to the development of modern professional nursing. National Hospital and Healthcare Week always includes Nightingale's birthday)
- May 16: Employee Health and Fitness Day
- May 25: National Missing Children's Day
- May 30: National Senior Health and Fitness Day
- May 31: World No Tobacco Day

## Correction

In the April 27 edition of *Leader*, hospitals receiving Horizon Surgical Manager are Baptist Memorial Hospital-Tipton, Baptist Memorial Hospital-Union City, Baptist Memorial Hospital-DeSoto, Baptist Memorial Hospital-North Mississippi, Baptist Memorial Hospital-Union County, Baptist Memorial Hospital-Collierville and Baptist Memorial Hospital-Golden Triangle.

The program is scheduled to go live at Baptist Memorial Hospital-Memphis May 21.

## Internet and E-mail Precautions

### E-mail and Spam

Spam is typically an unsolicited e-mail with advertisements. Baptist maintains continuous efforts to detect and quarantine spam. To evade detection, spam senders often change subject lines, messages, etc., which makes spam an ever-changing problem.

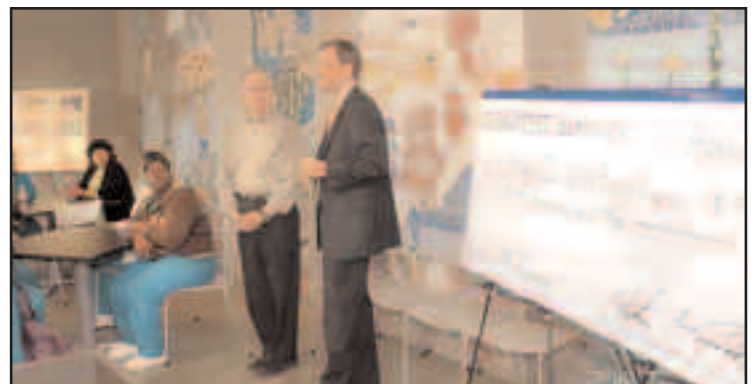
At Baptist, we average about 160,000 inbound messages (from the Internet) every day. Baptist's computer security blocks about 90 percent of these messages, categorizing them as: spam (which are automatically dropped); and potential spam (which end up in a quarantine queue, allowing a user to determine whether or not to release the message).

### Tips

Don't release a message unless you are expecting it from the sender. To save time, you can review quarantine queues only once or twice a day by clicking on the first link in a "quarantine message." This will allow you to view multiple messages at one time.

The multiple message review provides options to release or delete messages from the queue.

Because there are two quarantine queues at Baptist, you will want to be sure to review messages from both "IRON<sub>1</sub> User Quarantine Release" and "IRON<sub>2</sub> User Quarantine Release."



## Baptist Announces Partnership With Bridges Inc.

*Baptist recently partnered with Bridges Inc. to support its Work BRIDGE Program, which serves thousands annually with career development, placement, training and coaching. Baptist's \$15,000 gift will sponsor those who are interested in being certified nurse assistants who don't qualify for help through the Workforce Investment Act.*

## BMHCC Helpline/Hotline (877) BMH-TIPS

If you have a question about legal or regulatory requirements, suspect any violation of BMHCC Standards of Conduct, legal or regulatory requirements or suspect that anyone is committing acts of patient abuse in any form, call (877) BMH-TIPS. Reports to the hotline may be made anonymously. Calls are handled confidentially to the extent allowed by law. Baptist does not tolerate retaliation for reports made in good faith. It is the policy of Baptist Memorial Health Care to admit and provide services to patients and guests without distinction due to race, color, age, religion, sex, national origin, handicap or disability. Marilyn Dunavant is Baptist's corporate compliance officer.

*Bear one another's burdens and thus fulfill the law of Christ.*

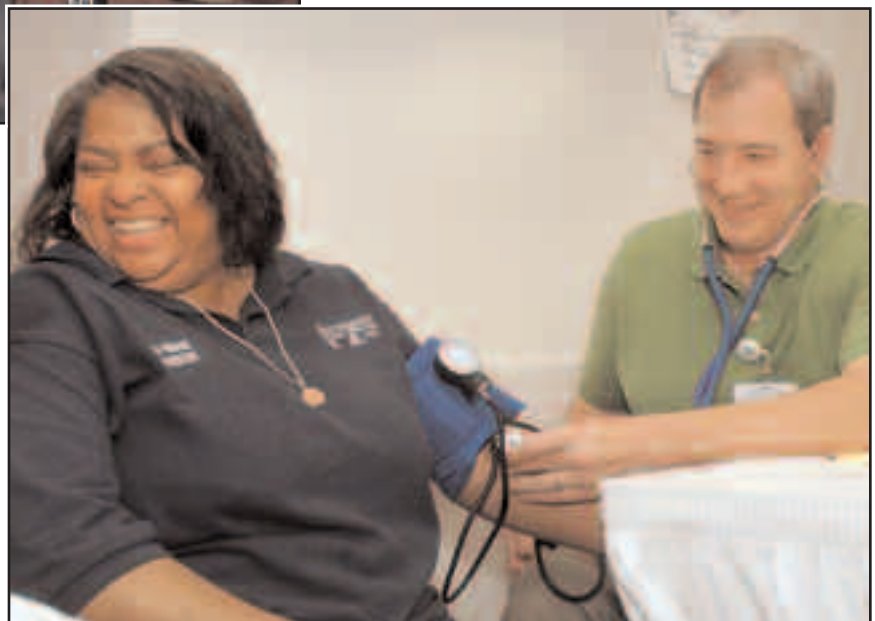
**GALATIANS 6:2**



## Girls' Day Out

About 2,000 Women Take Advantage of Health Screenings, Lifestyle Tips and Information

Above, Erica Steele, left, gets her spine analyzed by Katie Patrick with Spinal Health Care Associates at Baptist Memorial Hospital-Collierville during Girls' Day Out. Girls' Day Out, in its fifth year, is a one-day health and wellness fair for women at Baptist Women's Hospital, Baptist DeSoto and Baptist Collierville. At this year's event, nearly 400 received health screenings, and about 2,000 women attended across the three locations. At right, Debby Kent laughs while having her blood pressure taken by Lee Williams of Baptist DeSoto.



### Baptist Accepting Applications for Camp Good Grief

The Baptist Trinity Center for Good Grief is now accepting applications for the ninth annual Camp Good Grief Monday, July 30 through Wednesday, Aug. 1 at Pinecrest Conference and Retreat Center in LaGrange, Tenn.

Any child between the ages of 7 and 12 who has lost a loved one in the last two years is eligible for the free camp, funded by a grant from the Baptist Memorial Health Care Foundation and The Junior League of Memphis.

Camp applications are due by May 25. To request an application, make a donation or get more information, call 901-767-6767.

### Second Annual Step-a-thon Kickoff May 19

Baptist Memorial Hospital for Women is a sponsor of the Women's Foundation for a Greater Memphis' second annual Step-a-thon, which encourages women to begin a walking program. Participants begin walking at the kick-off event at 8 a.m. May 19 at Laurelwood Shopping Center by walking about one mile. Anita Vaughn, CEO and administrator of Baptist Women's Hospital, is the co-chair of the event. Registration is \$20 per person, and participants can form teams. Participants receive a pedometer, T-shirt and other items to help track their progress toward taking 10,000 steps per day to become healthier. The Step-a-thon concludes with a celebration June 30 at Baptist Women's Hospital. To register or for more information, visit the Women's Foundation for a Greater Memphis' Web site at wfgm.org.

### Employee Opinion Survey Dates

Colleagues may take the survey at any Baptist location

Baptist Booneville .....	May 24, June 7
Baptist Collierville .....	June 1, 4, 6, 9 and 10
CONCERN .....	May 24
Baptist Corporate Building .....	May 25, 29, and 31
Baptist DeSoto .....	May 23, 25, 31; June 2, 5 and 7
Baptist Rehab-Germantown .....	May 30, June 7 and 14
Baptist Golden Triangle .....	June 11 – 15
Baptist Home Medical Equipment .....	June 5
Baptist Huntingdon .....	May 21, 23, 29 and 31
Baptist Lauderdale .....	June 4 – June 8
Medical Alternatives .....	May 29
Medical Financial Services .....	May 22
Baptist Memphis and Restorative Care Hospital .....	May 23, 25; June 1, 3, 11, 12, 15, 16 and 22
Baptist Minor Medical Centers .....	May 22 – 24
Baptist North Mississippi .....	May 29, 31, and June 1
Baptist North Mississippi Home Care & Hospice .....	June 18, 20, 22
Baptist Tipton .....	May 24, 30, 31; June 2, 4, 5, 7 and 13
Baptist Tipton Home Care & Hospice .....	May 22; June 6, 14
Baptist Trinity Home Care & Hospice .....	May 21, 23, 25, 29, 31; June 4, 7, 11, 16, 18, 21
Baptist Union City .....	June 1, 5, 7
Baptist Union County .....	May 21, 23, 25
Baptist Women's Hospital .....	May 23, 23, 24, 25, 30; June 1, 4, 6, 9, 13, 14, and 17

Specific survey times will be set by each entity.

# Baptist Hospitals Going Tobacco Free

Baptist Memorial hospitals, as well as related entities that comprise Baptist Memorial Health Care, will go tobacco free effective Nov. 15, the date of the American Cancer Society's Great American Smokeout. The majority of the hospitals in Memphis are going tobacco free to promote healthy lifestyles and wellness. The effort is part of a national trend within hospitals

<p style="text-align: center;"><b>Smoking Cessation Classes</b></p> <p style="text-align: center;">Please check with your hospital's administrative office for times and dates specific to your facility. Classes will also be offered through the fall. For a complete schedule, visit the Baptist intranet home page.</p> <p style="text-align: center;">Baptist Memphis: 10 a.m. to noon Mondays from June 18-July 30 in Seminar Room 6; 10 a.m. to noon Saturdays June 23-Aug. 4 in Seminar Room 6</p> <p style="text-align: center;">Baptist DeSoto: 6:30-8:30 p.m. Thursdays from June 21-Aug. 2 in DeSoto Room A (July 19 class in Nursing Staff Development classroom)</p> <p style="text-align: center;">Baptist Collierville: 8-10 p.m. Tuesdays from June 19-July 31 in classrooms A,B,C and D</p>
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and health care settings.

This initiative will affect employees, physicians, patients, volunteers and visitors. Baptist hospitals plan to provide as much support as possible, including smoking cessation classes and

assistance with nicotine replacement. Baptist Memorial Health Care and the Baptist Memorial Health Care Foundation estimate providing about \$500,000 to assist colleagues systemwide in their effort to stop smoking.

## Smoking Cessation Trainers Needed

Baptist seeks nonsmoking colleagues to teach smoking cessation classes. Training classes are from 10 a.m. to 4 p.m. May 21 and May 30. Colleagues only need to attend one session, and trainers will be paid for attending the class and also for the smoking cessation classes they teach. Colleagues interested in becoming smoking cessation class trainers at their facility can contact their facility's administrative office.

## LEADER'S CORNER



*Rick Lassiter, Administrator and CEO, Baptist Memorial Hospital-Golden Triangle*

Patient satisfaction, as we all know, can change quickly. Because of that, no aspect of patient care and comfort can be overlooked.

Being a patient in the hospital is stressful, and one's satisfaction may hinge on something we, as caregivers, might not consider very important. It is critical we take nothing for granted because patients entrust us with their care and well-being.

While there are many consistent themes systemwide that affect patient satisfaction, such as communication, there are also very specific aspects of each hospital that may significantly affect patient satisfaction.

But patient satisfaction is the accepted measure to assess how well we treat our patients. As far as job performance, it is a significant measure of feedback for all Baptist colleagues because it reflects patients' perception of their care.

Therefore, we constantly address, audit and implement programs to improve satisfaction levels.

Recently, Baptist Memorial Hospital-Golden Triangle became a pilot hospital for Press Ganey Associates' patient satisfaction surveys. Press Ganey began in 1985 by providing documentation and information that can be used to assess and enhance a patient's health care experience.

As the pilot hospital, Baptist Golden Triangle is using Press Ganey surveys in our Outpatient, Inpatient and Emergency departments. Based on the results of these surveys, we are able to determine areas that contribute to — and take away from — patient satisfaction.

Many times, a patient's cause for dissatisfaction is the comfort or convenience of his or her surroundings. Other causes include communication, waiting, or, a doubly frustrating combination of waiting without communication. According to the surveys, we are given areas in which to focus our attention in an effort to improve patient satisfaction.

One recent issue we had was with wait times in the ER. To allow for physicians to get to patients more quickly, we changed our triage processes and divided up roles a little to make sure our physicians could see patients with less delay.

Through March, our scores showed consistent improvement, and I'm confident in our staff's ability to maintain that level.

Another area of concern we found was in our Outpatient surgery waiting area. Many patients and guests didn't like being hit with cold air caused by the draft when patients entered the waiting area. As a result, we're remodeling the entrance to prevent the draft.

Both of these issues are common for many of our hospitals — patients complain about wait times in the ER and the comfort of waiting areas. But through the survey, we were able to have a better idea of what specifically was causing the low patient satisfaction scores and deal with it directly with succinct action.

The survey's resources allow us to identify our patient satisfaction priorities and then assign them to a task force that can draft a program to improve the scores. Once the program is drafted, we distribute that to employees and then get their feedback before implementation.

I haven't been administrator at Baptist Golden Triangle very long, but I've been here long enough to see we have a great staff that serves a great community. I consider it a privilege to be here and to serve patients and colleagues.

And serving Baptist Golden

Triangle colleagues means I support their efforts as caregivers. One way is to provide tools and the means to deliver care efficiently.

Through this survey, I think we're able to cut through things that inhibit the delivery of that care so everyone can focus on patients and their health.

## Five Questions with Rick Lassiter

**For me, Baptist's biggest priority** is recruiting talented people.

**When I'm not working, I enjoy** family, travel, golf, movies, reading, gardening. All of these things together keep me busy!

**I knew I wanted to be a Baptist colleague** when Jim Ainsworth told me I would never be bored.

**Twenty years from now, I would like to see Baptist Memorial Health Care** still prospering and thriving, living by our mission that mirrors the three-fold ministry of Christ — preaching, teaching and healing.

**If I wasn't at Baptist, I'd be the** quarterback for the Dallas Cowboys. No wait, I forgot, they said I didn't "fit into their plans," whatever that means.

## E-Commerce and You

You can buy nearly any product online. The electronic world enables you to shop at thousands of online retail stores, financial institutions, insurance companies and more and pay for your purchases or transact business without leaving your home.

We have come to expect to be able to shop online, make a secure payment and have our merchandise delivered to our front door. However, things can go wrong. It could be a simple computer problem or lack of customer service. But other times, you could be cheated by scam artists.

You take measures to protect your credit cards, pin numbers and check books when shopping at the mall; exercise the same precautions when shopping online.

Consider the following:

### Shop Secure Sites

Shop only at secure Web sites. Look for the https:// Web site address, which indicates that you are on a secure site. Some Web sites display the closed pad lock symbol indicating a secure connection with the appropriate level of encryption.

### Know Your Web Sites

It is recommended that you do business with companies you know and trust. Reliable companies will give you their mailing address and phone numbers in the event you need to call them regarding your order. Understand the company's merchandise return policy and any costs associated with returned items.

### Privacy and Security

When shopping online, look for a disclosure regarding the privacy of your sensitive information that you may send to the merchant. Keep in mind that companies can be sold or file for bankruptcy protection. Your information could be transferred to

another merchant. Your best practice is to research companies first before you buy and decide for yourself that you are comfortable with the transaction you are conducting.

### How Do You Pay For Your Purchases

The safest way to shop online is with a credit card; you are protected under the Fair Credit Billing Act. See the Federal Trade Commission's Web site for more details.

When you pay by check, your personal bank account is vulnerable to fraud. Even paying with cashier's checks or money orders will not give you any protection if you should have problems with your purchase.

Remember your debit card is not a credit card. It accesses your bank account for immediate withdrawal. Funds in your account can be placed on hold. Credit cards are loan products and give you the option of paying for your purchase in monthly installments.

Other facts to remember and

consider when shopping online:

- Never give out your Social Security number
- Disclose only the minimum amount of personal information
- Keep passwords and user IDs secure and private
- Print a copy of your order or receipt
- Make sure you are on the correct Web site and not a mirror site. Security measures like multifactor authentication provide protection from sites that are set up with the intention to defraud.

Using common sense in shopping on the Internet is the best practice. Exercise the same care in buying online that you do in person at a retail store. Doing business with companies that offer privacy and security protection can make your e-commerce transactions safe, secure and enjoyable.

*William A. Whitten*

*Vice President*

*HealthNet Federal Credit Union*

## Unweighing Therapy

*(Continued from page 1)*

One therapist assists Ayers at his hips to promote appropriate weight shift and upright posture, and another therapist assists with advancement of his legs. A computer keeps track of stride length, speed and amount of time each foot was planted, and displays that information for Ayers while he walks.

At the end of the session, therapists are provided a printout of the information, giving patient and therapist something to compare with previous sessions to monitor progress.

"The treadmill has given Ayers increased confidence and balance, allowing him to walk outside without his straight cane, which he was unable to do prior to this therapy," said Melanie Mitchell, physical therapist and neurologic clinical specialist at Baptist Rehab-Germantown.

"Everybody's goal is to walk out the door," Ayres said about being a patient. "Since using this treadmill, I've been able to feel improvement and have hope for the future."



*Billy Ayers gets set up for a therapy session on the Biodex treadmill. The system supports part of his body weight to allow physical therapist Melanie Mitchell, at base, and exercise specialist Laura Leigh Clark assist Ayers in using parts of his body that may have been impaired because of a stroke. Because he doesn't support his entire body weight, Ayers is also able to focus better on proper technique.*

# CLASSIFIED ADS

## YARD SALE

- Carport sale beginning at 8 a.m. at 1360 E. Rolling Oaks Drive.
- Collierville neighborhood yard sale from 7 a.m. to noon May 19, many houses throughout the Wellington Ridge subdivision, located on both north and south of Wolf River Parkway between Houston Levee and Byhalia Road, signs posted and subdivision name is easy to see.

## HOUSEHOLD

- Four-piece den set, includes two three-cushion sofas with pillows, chair with ottoman, navy, hunter green and burgundy plaid, excellent condition, \$1,000. Call 901-757-5376 after 6 p.m.
- Solid oak dinette set, table with leaf and six chairs, very good condition, must see to appreciate, \$800. Call 901-262-7642.
- Sage green sofa and loveseat, \$200; four-piece dining room set, \$200. Call 901-643-6873.
- Convertible baby bed, dark wood with mattress, \$30; recliner chair, white, blue and pink, \$25. Call 901-864-3826.
- Bosch stainless steel dishwasher, \$100 OBO. CALL 901-756-0212.
- Three-piece living room set, includes chair, couch and loveseat, \$250; five-piece dining room set, includes table and four chairs, \$150; both for \$350. Call 901-258-8787.
- Side-by-side refrigerator, water and ice in door, white, \$300 OBO. Call 901-864-3826.
- Large oak corner computer desk for home office or business, \$250, can e-mail photos; Bassett baby crib, light wood with mattress, \$60. Call 901-210-4153.
- Three-in-one baby bed, natural wood, also includes mattress, good condition, \$150. Call 901-348-2080.
- Bassett crib, natural wood, good condition, \$150. Call 901-734-9196.
- Moving, selling nice dining room table with four side chairs and two armchairs, cherry finish, extra leaf, good condition, \$250; matching dining room lighted hutch, cherry finish, with glass shelves and lighted upper section, good condition, \$300; set for \$500; Sharp Carousel microwave oven, \$25; patio table with glass top and four matching chairs, white with blue accent, \$50; small four-drawer dresser, \$35; scanner, never used \$20; computer printers, \$15. Many other items as well, call 901-679-5642.

## MISCELLANEOUS

- Sony big screen TV, 60-inch, \$1,000. Call 901-262-7642.
- Set of four 15-inch Dodge Dakota six-lug factory wheels, \$125 OBO; inversion table, \$90 OBO; Kenwood six-disc changer for car, \$30 OBO; mirror, no frame, 42X36, \$20 OBO; queen size double pillow-top mattress with low profile box spring and frame, good condition, \$100 OBO; oak night stand, two drawers, very good condition, \$40 OBO; black leather couch, reclines at both ends, black recliner, end table and coffee table, \$300 OBO. Call Kelly at

## CLASSIFIED AD GUIDELINES

Classified ads are published as a service to Baptist colleagues in each edition of Baptist Leader. Submissions for each edition of Leader must be received by 2 p.m. on the preceding Monday. For any ad, please include work number and location for verification purposes and **one non-work number for publication.**

Ads run at least once, and will run as space allows. New ads will receive preference over repeat ads. Services and goods offered must be legitimate and legal, and Leader cannot be responsible for misprints, omissions or false advertising. All ads may be rejected at the discretion of Baptist Memorial Health Care administration or the editor.

Ads for services and goods must be offered or wanted by Baptist colleagues, individuals or independent contractors. Franchises, other non-independent services, medical, dental and other clinical services are not eligible for classified ads.

To submit an ad, e-mail [leader@bmhcc.org](mailto:leader@bmhcc.org) or fax to 901-227-3516.

662-292-4147.

- Central Park brand tiller, 5.5 hp motor, two years old, \$250. Call 901-262-7642.
- Aeolian Company Pianola, from around 1920, without the player. Piano works, no cracks in the board, needs new keys and tune up, body in good condition, needs to be refinished, \$100, pick up only. Call 901-864-5804.
- Pet grooming table with grooming arm and loop, \$60. Call 901-734-2012.
- Peavy sound equipment for sale, includes large mixing board with carrying case, two large speakers with speaker stands, microphone and stand, two monitors and Sony tape deck, \$1,500. Call 901-262-7642.

## SERVICES

- Construction and remodeling, roofing, drywall, wood floor, tile, stone, concrete, painting, electrical, plumbing, HVAC, fences, intercoms, additions, Baptist colleague discount. Call 901-652-3264 for a free estimate.
- Tree service, cut down big or small trees, haul off all debris, excellent clean up, insured for all tree work. Call 901-461-6075.
- Home improvements, interior and exterior painting, sheetrock, decks, fencing, siding, flooring and more. Call Dan at 901-756-4002.

## VEHICLES

- 2002 Lincoln Towncar Executive, excellent condition. Call 662-895-2605 and leave a message.
- 2005 Pontiac Vibe, black, leather, 4-door, CD, new tires, 34,000 miles, \$13,500. Call 901-377-7621.
- 1995 Chevrolet Blazer, very good condition, 155,000 miles, \$3,000. Call 901-734-2012.
- 2005 Eton four-wheeler, 90cc model, black with yellow stripes, reverse, electric start, oil-injected two stroke, excellent condition, \$1,000. Call 901-372-9380.
- Two 2000 Seadoo/Bombardier GTX 4-Tec personal watercraft with trailer, about 30-40 hours each, mint condition, garaged winters, one owner, \$14,000. Can e-mail photos. Call 901-848-6489.
- 2004 Honda Foreman 450 TRX ES four-wheeler, 59 miles, perfect condition, garaged, \$4,700. Call 901-237-3609.
- 2005 Nissan Pathfinder, smoke gray, power moonroof, Bose stereo 6-disc CD changer, third row seating, one owner, smoke free, cruise, tilt, power windows, keyless entry, 47,000 miles, \$21,900. Call 901-412-1472.

## REAL ESTATE

- Older trailer in clean condition in Enid Lake area near lake, interstate and boat dock, some furniture, separate covered double wide carport and double wide garage with built-in work bench, on three trailer lots, \$18,500. Call 901-262-7642.
  - Southaven home for sale near new high school, 3 BR/2 BA brick home with vinyl siding, hardwood and ceramic tile floors, gas log fireplace, covered patio, gas grill, storage building, extra drive for extra parking, 70x120-foot lot, about 1,350 square feet with floored attic for extra storage, separate laundry room with cabinets, Jacuzzi in master bath, \$129,900. Call 662-342-4815.
  - Olive Branch area home for sale, 4 BR/2 BA, bonus room, 1,827 square feet, \$164,000. Call 901-550-5966.
  - Well-maintained zero lot home for sale in Hickory Hill area, 2 BR/2 BA, some new appliances, convenient location. Call 901-758-1200.
  - Whitehaven area home for rent, 3 BR/2 BA, carport, appliances, alarm system, \$800 per month. Call 901-643-5610.
  - Patio home for sale in the Gardens of Country Hills, 1579 Beaver Trail Dr., 3 BR/2 BA, vaulted den, fireplace, walk-in closets, large master bath, access to swimming pool, tennis courts and club house available, \$99,000. Call 901-574-2152.
- ## PETS
- Lab/Australian shepherd puppies, chocolate and black coats, males and females, shots and wormed, \$100 each, available May 12. Call 901-409-1988.