



Baptist Tipton's Gallup Celebration



Left to Right - Walter Grace, Jennifer Massey, Julie Hollingsworth, Debra Timanus, Ayoka Pond, Thomas Whitehead and Greg Campbell pose with the Silver Anvil Award they received from the Public Relations Society of America. They won the national award for Baptist DeSoto's bed tower grand opening communications campaign. The award is one of several that Baptist's Corporate Communications department won recently. Last month, Pond was named the Memphis Advertising Federation's Ad Woman of the Year.

Baptist Corporate Communications Department Wins National Award For Baptist DeSoto Bed Tower Opening Campaign

Baptist Memorial Health Care's Corporate Communications department recently won a Silver Anvil Award from the Public Relations Society of America.

The award was presented during the Silver Anvil Awards Evening held June

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Department Exceeds Goal; Sends 10 Kids to Camp

Even though it is free for the children, it costs Baptist about \$1,000 to send one child to Camp Good Grief.

Through the efforts of Baptist's Information Systems department, 10 children will be able to go.

Camp Good Grief, created by Baptist Trinity Hospice and

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Left to Right - Jerry Brantley, Lenny Goodman and Carolyn Styles solicited donations from Corporate Building employees last Halloween during one of Information Systems department's Camp Good Grief fundraisers. The IS team raised more than \$10,000, which will allow another 10 children to attend the camp designed to help kids who have lost a loved one.

Baptist Union City

Baptist Memorial Hospital-Union City was a corporate sponsor for the Hometown Walk of Hope, an annual event that helps raise money for the Obion County Cancer Agency.



This organization helps Obion County cancer patients with financial needs, and Baptist Union City colleagues raised more than \$11,000 for the agency.

Baptist Tipton's Gallup Celebration

In recognition of being named most improved in Gallup's recent patient satisfaction survey, Baptist Tipton Emergency department colleagues hosted a celebration. Pictured are, left to right, Drema Byrd, ED head nurse; Chuck McGlasson, chief nursing officer; Teresa Wallace, ED director; and Paul Betz, administrator and CEO.



Gillock, Ferguson Receive Certifications

Luanne Gillock, senior internal auditor, has been named a Certified Internal Auditor by the Institute of Internal Auditors. The CIA designation is awarded to internal audit professionals who have met the rigorous requirements of the IIA's CIA program. Gillock is also a certified public accountant and has been with Baptist since 1994.

Durand Ferguson, senior internal auditor, has been named a Certified Fraud Examiner by the Association of Certified Fraud Examiners, a member-based, global association dedicated to providing anti-fraud education and training. Ferguson has been with corporate audit and consulting since 1997.

Fire Starter Meeting

The Women's Pavilion at Baptist Memorial Hospital-North Mississippi celebrated its most improved score at the hospital. Director Pauline McCullar accepted a basket of spicy chips and hot dip to share with her colleagues. The Fire Starter meetings accompany each survey, and directors then meet with colleagues to evaluate the scores and discuss any processes for improvement.



Katie Morrisette, CNO, and Pauline McCullar, director of the Women's Pavilion at Baptist Memorial Hospital-North Mississippi.

Beloved, I wish above all things that you may prosper and be in health, even as your soul prospers.

3 JOHN 1:2

Eight Baptist Memorial Hospitals Receive VHA Leadership Award

Eight hospitals affiliated with the Baptist Memorial Health Care system were among the 303 hospitals nationwide that received 2007 VHA Leadership Awards for Clinical Excellence in various areas.

Baptist Memorial Hospital-Memphis earned a clinical excellence award in acute heart attack treatment and Baptist Memorial Hospital for Women received an award for surgical complication and infection prevention efforts. Baptist Memorial Hospital-Collierville was honored for clinical excellence in both acute heart attack treatment and surgical care improvement projects.

Baptist Memorial Hospital-Tipton earned a clinical excellence award in surgical care improvement projects and Baptist Memorial Hospital-Lauderdale, Baptist Memorial Hospital-Huntingdon and Baptist Memorial Hospital-Booneville earned clinical excellence awards in congestive heart failure treatment. For the second year in a row, Baptist Memorial Hospital-Union City was honored for clinical excellence in cardiac care.

The VHA Leadership Award for Clinical Excellence honors organizations that have scored 90 percent or above on national clinical care measures. Baptist is the only Memphis-based health care provider to be honored this year.

"Baptist is dedicated to providing high-quality care to our patients," said Stephen C. Reynolds, president and CEO of Baptist. "We are proud of the work our staff, nurses and physicians do here every day, and this award validates their dedication and quality."

VHA Inc., based in Irving, Texas, is a national alliance that provides industry-leading supply chain management services and supports the formation of regional and national networks to help members improve their clinical and economic performance. With 18 offices across the United States, VHA serves more than 2,400 health care organizations nationwide.

Baptist Memphis Hosts Farmers Market

The Food and Nutrition Services department at Baptist Memorial Hospital-Memphis will host the Baptist Farmers Market on Friday, July 20 from 10 a.m. to 3 p.m. The lobby of Baptist Memphis will be transformed into a display of fresh produce for the one-day sale of fruits and vegetables from local farmers. Proceeds from the market will be donated to the Baptist Memorial Health Care Foundation.

Service First Tip

Complaints are a gift — they deliver a clear message on how to improve service, delivered by the very people for whom we wish to do so. Complaints provide a wealth of market intelligence, free of charge.

Source: Press Ganey Associates

**BMHCC Helpline/Hotline
877-BMH-TIPS**

If you have a question about legal or regulatory requirements, suspect any violation of BMHCC Standards of Conduct, legal or regulatory requirements or suspect that anyone is committing acts of patient abuse in any form, call 877-BMH-TIPS. Reports to the hotline may be made anonymously. Calls are handled confidentially to the extent allowed by law. Baptist does not tolerate retaliation for reports made in good faith. It is the policy of Baptist Memorial Health Care to admit and provide services to patients and guests without distinction due to race, color, age, religion, sex, national origin, handicap or disability. Marilyn Dunavant is Baptist's corporate compliance officer.

Seminar to Promote Women's and Infants' Care

To promote the advancement of women's and infant health care, Risky Business II will provide a comprehensive update on some of the challenges present in obstetrics today. The seminar is Aug. 23-24 at The Racquet Club of Memphis.

This educational activity is designed for OB/GYNs, perinatologists, nurse practitioners, nurses, risk management and allied health professionals.

Guest speakers include Jeffrey Phelan, M.D., J.D., vice-chairman of Quality Assurance, Citrus Valley Medical Center in West Covina, Calif.; and Paul Gluck, M.D., chairman of the board, National Patient Safety Foundation, Miami, Fla. Moderators are Mary McDonald, M.D., Riad Homs, M.D., Joseph DeWane, M.D., and Frank Ling, M.D.

CME, TNA and CEU credit is being offered.

For more information or to register, please contact the Center for Education and Organizational Development at 901-227-2544.

Baptist Colleagues Honored as 50 Women Who Make a Difference

Memphis Woman Magazine selected four Baptist colleagues for its 2007 "50 Women who Make a Difference" feature. Baptist colleagues include Betty Sue McGarvey, D.S.N., president of the Baptist College of Health Sciences; Jenny Prascher, director of Development for the Baptist Memorial Health Care Foundation; Ayoka Pond, Public Relations manager for Baptist Memorial Health Care; and Cynthia Allen, Community Relations and special events coordinator for Baptist Memorial Health Care. The honorees will be recognized at a banquet on Aug. 27, 2007.

MONEY MATTERS

Avoid Personal Checking Account Mistakes

As a personal bank customer or credit union member, be cautious and pay close attention to activity in your checking account.

The increased threat of identity theft means you should be proactive and follow simple safeguards.

It is your responsibility to be aware of changes in your financial institution's policies that can affect your account. This might seem like a ridiculous statement, but the statement contains a record of your account activity – included are disclosures, special offers and new product offerings that may benefit you and your family.

Here are a few of the most common personal account management mistakes to avoid:

Not reviewing your statement promptly

The biggest mistake is not opening your bank or credit union statement when you receive it. This applies to credit card statements as well. This is the only way to detect a

problem and take immediate action to solve a problem with the account. Notify your financial institution immediately if you see a problem.

Leaving a literal paper trail

Leaving discarded financial documents behind makes you an easy target for identity thieves and con artists. If you make a mistake on a deposit or withdrawal slip, for example, don't just toss it on the counter or even into a garbage can without destroying it first. All financial records that you plan to discard should be shredded.

Banking online in public places

Wi-Fi (common use of the term Wi-Fi has broadened to describe the generic wireless interface of mobile computing devices) access allows you to go online from your favorite hangout. Think twice about conducting wireless transactions from a public place. The level of security is not the same as it is when using your own router.

Using an easy password

First, don't use an obvious password like your birth date. Second, change your password periodically. Third, do not write your password down anywhere outside your home.

Not taking precautions at ATM locations

If you feel uncomfortable or do not feel physically safe, find another location with better security. Please do not leave an ATM vestibule with money in your hand. And most of all, do not write your personal identification number on your card.

Signing and endorsing checks before entering a bank or credit union office

People do this all the time to save time. However, if you lose a signed or endorsed check, you can lose the money. Do your signing inside, even if it takes a little longer.

Good checking account management includes having access to overdraft protection, using direct deposit, the willingness to "balance" your monthly statement and maintaining good records of your financial transactions. Look for low or no cost checking accounts with online banking products. Managing your accounts can be easy when you use the tools available today. It's your money, take care of it!

*William A. Whitten
Vice President
HealthNet Federal Credit Union*

Baptist Foundation to Host Charity Art Auction

The Baptist Memorial Health Care Foundation will host its

annual Art of Caring benefit to support Baptist Trinity Hospice and the Baptist Trinity Center for Good Grief on Saturday, Aug. 18, 2007, from 5:30 to 7:30 p.m. at Chickasaw Oaks Village, 3086 Poplar Ave.

The reception and silent art auction, hosted by Perry Nicole Fine Art and curated by Julie

Spear, will feature original work specially created for this year's event. The event will highlight four renowned "Memphis Masters": William Eggleston, Freida Hamm, Pinkney Herbert and Mahaffey White.

The Memphis Masters and

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Communication

A recent Internet search yielded 333 million sites referencing one word — communication.

Through this search, you can learn about not only the different forms of communication, you can also learn about the history of communication and what previous generations and civilizations thought about communication.

Communication is the exchange and flow of information and ideas from one to another. It involves a sender transmitting an idea to a receiver. Effective communication means the receiver understands the exact information or idea the sender intended to transmit.

We're blessed with an almost inexhaustible supply of resources, companies and agencies that deal with the topic of communication. Examples include colleges of communication, national associations for communication and federal agencies that monitor and regulate communication. You can also learn how to communicate more effectively through evaluating your communica-

tion style, learning communication techniques or joining a lecturing club.

Many of us would be lost without technology used to communicate, such as computers, cell phones, TV and satellite radio.

Why do we have so many resources when it comes to communication? Is it because, buried beneath all this history, studies, methodology and software, is the truth that no one is an island?

Interactions and communication in health care are crucial to patient safety.

Communication among a caregiver, patients and their family is part of the foundation for providing quality care. Patients present to the physician's office, a clinic or hospital with problems that need to be addressed. These interactions are important to begin and continue helping the patient through their health care experience.

Irish playwright George Bernard Shaw said "the single biggest problem in communication is the illusion that it has taken place."

Science Center College of Allied Health Sciences.

"I am blessed to work with the population of people I love, the elderly, in a hospital that stresses Christ-centered preaching, teaching and healing," said Williams. "It is exciting to see patients make progress and regain their functional independence. My older patients consistently impart wisdom, give encouragement and bring joy to my life. The clinical specialization process has helped me to be better prepared to provide clinically excellent physical therapy services with a broadened and deepened knowledge base as I care for the ever-growing number of older citizens in our community."



Wes Williams

Baptist DeSoto Physical Therapist Earns Certification

The American Physical Therapy Association recently certified Baptist Memorial Hospital-DeSoto physical therapist Wes Williams as a clinical specialist in geriatric physical therapy. Williams is the first geriatric clinical specialist in the Baptist system and only the second in Mississippi.

"Wes's accomplishment is a testament to his dedication to quality patient care and to the physical therapy profession," said Brad Kennedy, director of Rehabilitation Services at Baptist DeSoto.

Williams has been with Baptist since 1999. He received his Bachelor of Science in physical therapy from the University of Tennessee Health

The Joint Commission continually lists communication as one of the root causes of reported medical events. Many of the problems that occur within organizations are the direct result of people failing to communicate. Ineffective communication can lead to confusion and can cause a good plan to fail.

Communication is a tenet of the patients' bill of rights and responsibilities. If the ability to communicate has barriers, is not present or is altered, we decrease those barriers and listen to what the body is telling us through clinical assessment.

What are some ways to facilitate effective communication in the health care environment?

Leo Roslin said, "The two words information and communication are often used interchangeably, however they signify quite different things. Information is giving out, communication is getting through."

Listen with our eyes, ears, head and heart. Listen to what the patient or caregiver is saying. Listen to the words. Listen to what has been written. Listen to body language. Pay

attention. Listen for the connection of information, the "getting through."

As clinicians, we can utilize tools we have to facilitate communicating with physicians: situation, background, assessment and recommendation.

As a health care team, work on the opportunities you have to improve your communication skills. Use the tools for handoffs. Read back telephone and verbal orders. These organized methods can assist in focusing your thoughts and enhancing your communication effectiveness.

Duke University basketball coach Mike Krzyzewski said it best about communication. It applies to basketball teams, but it also applies to a health care team.

"I say, 'Luck favors those who have spent their preparation time building effective systems of communication and trust in one another.' That way, when a crisis occurs for you within your family, your team or your business, it can turn into an opportunity to shine."

Art of Caring

(Continued from page 2)

several established artists will display their work in Perry Nicole's gallery, but artwork will be featured throughout Chickasaw Oaks Village.

Proceeds from Art of Caring will support hospice care and the grief center's programs, including individual counseling and camp programs for children, teens and adults. The event is open to the community, and tickets are \$15 per person.

To purchase tickets or for more information about Art of Caring, please call 901-227-7123 or e-mail jay.atkinson@bmhcc.org.

Event sponsors and contributors for the event include Elfo's,

Junior League of Memphis, Lockton Companies, Inc., Marsh USA, Mercer Health & Benefits, Morgan Keegan, Orgill, Inc., Perry Nicole Fine Art, Rhodes Lauck and Associates and Julie Spear.

The first comprehensive bereavement center for children, adolescents and adults in the Mid-South, the Baptist Trinity Center for Good Grief offers grief support groups, bereavement camps, holiday workshops and crisis counseling. All services are offered free of charge, and the center is staffed by social workers, Baptist Trinity Hospice staff, chaplains and trained community volunteers.

Silver Anvil

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14 in New York City. The department received the award, which recognizes outstanding achievement in strategic public relations planning and implementation, for a communications campaign it developed to promote Baptist Memorial Hospital-DeSoto's bed tower grand opening. The grand opening

ceremony took place on Nov. 5, 2006, and celebrated the opening of a new, 447,000-square-foot hospital tower. The ceremony was the culmination of the project, which began in 2003 after the state of Mississippi approved the hospital's \$175 million certificate of need.

"We congratulate Baptist for winning a Silver Anvil Award," said PRSA Chair and CEO Rhoda Weiss. "They truly are deserving of this special honor for developing an exemplary strategic

public relations program, which is what the Silver Anvils are all about."

The Silver Anvil Awards has grown in scope and stature since its inception in 1946. The Silver Anvils are awarded to programs in 54 categories. In the 60 years since the inception of the program, more than 1,000 organizations have received Silver Anvils for excellence in strategic public relations planning and implementation.

GuideStone Annuity Representative Schedule

Dates and times are subject to change. Please contact your facility's Human Resources office for information. Baptist colleagues can contact Ken Peavy at 901-226-3518 or e-mail Ken.Peavy@GuideStone.org.

August 1	Shared Services (Corporate Building)
August 2	Baptist Memorial Hospital-Union County
August 6	Baptist Memorial Hospital-Memphis
August 7	Baptist College of Health Sciences
August 8	Baptist Memorial Hospital-Lauderdale
August 9	Baptist Memorial Hospital-DeSoto
August 10	Baptist Rehabilitation-Germantown
August 13	Baptist Memorial Hospital-Memphis
August 14	Baptist Memorial Hospital-Memphis
August 15	Baptist Memorial Hospital for Women
August 17	Baptist Memorial Hospital-Tipton
August 20	Baptist Memorial Hospital-Memphis
August 21	Baptist Memorial Hospital-Booneville
August 22	Baptist Memorial Hospital-Golden Triangle
August 23	Baptist Memorial Hospital-Union City
August 24	Baptist Memorial Hospital-Huntingdon
August 27	Baptist Memorial Hospital-Memphis
August 28	Baptist Memorial Hospital-Memphis
August 29	Baptist Memorial Hospital for Women
August 30	Baptist Memorial Hospital-North Mississippi
August 31	Baptist Memorial Hospital-Collierville

Useful Numbers

Center for Education and Organizational Development

■ To register for classes and seminars hosted by CEOD, call (901) 227-0660.

Information Systems Customer Support Center

■ Open seven days a week, 24 hours a day. Colleagues needing computer technical assistance can call (901) 227-7777, (888) 838-3777 or e-mail HelpDesk@bhmhcc.org.

Camp Good Grief Fundraising

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funded through a grant from the Baptist Memorial Health Care Foundation, is the Mid-South's first children's bereavement camp, giving children who have lost a loved one an enjoyable, accepting and supportive environment in which they can freely express their feelings about the loss of a loved one.

Under the guidance of professional bereavement staff, campers have the opportunity to meet with other children who have experienced similar losses and to engage in activities involving art, music and recreation through which they can explore their grief. Support groups are also a part of the day camp, enabling the children to explore their grief.

"During one of our department meetings, Nancy Averwater, administrator of Baptist Trinity Home Care & Hospice, spoke about Trinity's services, including Camp Good Grief," said Carol Robidoux, a director in IS. "During the next few days, several IS colleagues expressed interest in doing something to help Camp Good Grief."

With an initial goal of sponsoring five children for this year's camp, IS began a six-month campaign that included food sales and general solicitations for money. Many in the Corporate Building remember a pledge drive in which directors dressed in

Halloween costumes and handed out candy to colleagues as they arrived at work.

IS quickly achieved its goal, and topped the ante to send 10 kids to camp.

"Fundraising like this is unprecedented for our organization," said Jay Atkinson, development officer for the Foundation. "Not only did a department step up and make a difference, the generosity of Baptist colleagues was exhibited through the level of participation."

More than \$10,000 was raised in the six-month campaign.

"Camp Good Grief exists because of Baptist colleagues giving during campaigns like this and giving to the Foundation," said Jenny Prascher, director of Development for the Foundation. "Baptist's goal is to turn no one away who wants to go to camp, and thanks to IS's efforts and colleague donations, we're getting closer to achieving that goal."

Best of all, IS colleagues had fun.

"We had a great time doing this," said Carolyn Styles, an IS director. "What Camp Good Grief does for children is absolutely wonderful. We found out that we not only have generous people in our department, we have generous people working for this organization."

CLASSIFIED ADS

HOUSEHOLD

- Oak entertainment center for big screen TV, excellent condition, lighted cabinets on each side, lighted center piece that connects the two cabinets and extends over the TV, \$400; maple wood drop leaf table, additional leaves, antique, good condition, \$50; sleeper sofa, cream colored fabric with pale floral print, spring mattress, excellent condition, \$100; oak office desk, "L" shaped with sliding keyboard drawer, place for printer and three drawers, excellent condition, \$200; green formica top with black legs, round, seats four, four bow-back chairs, black with natural wood seats, \$50; student desk, maple, three drawers on each side with one middle drawer, \$25; buffet or hutch, Broyhill, solid wood with glass door on top section, \$250. Call Cyndy at 901-359-8504.
- Wing-back recliner, floral with green and burgundy colors, clean and in good condition, \$75. Call 901-550-2328.

SERVICES

- Aaron's tree service, cut down big or small trees, excellent clean-up, haul off debris, insured for all tree work. Call 901-461-6075.
- Score, stain and seal concrete floors, driveways, patios and walkways, wood decks and arbors, new and repair. Call 901-596-2831 for an estimate.
- Clean vinyl siding, wood decks, fences, sidewalks, driveways and more. Call 662-415-2087.
- Home improvements of all kinds, interior/exterior painting, sheetrock, decks, fencing, siding and more. Call Dan at 901-756-4002.

MISCELLANEOUS

- Kenmore white frost-free upright freezer, like new, \$175. Call 662-893-2116 and leave a message.
- Washer and dryer for free, washer works well but dryer may need new heating element. Call 901-361-4203.
- Black leather short skirt, never worn, size 14, \$35. Call 901-756-1351 before 1 p.m.
- Pet grooming table with grooming arm and loop, \$60. Call 901-734-2012.
- Lazyboy sofa with two built-in recliners, love seat and additional recliner, multi-colored rose, teal, blue and yellow, excellent condition, \$500. Call 901-837-4701.
- King size mattress and box spring, like new, must sell, \$600. Call 662-822-4712.
- Two tickets for the Lion King at the Orpheum at 8 p.m. Aug. 24. Paid \$75 each. Call 901-604-9681.
- Wood burning stove, never used or installed, \$500. Call 662-280-4720.

REAL ESTATE

- White Station area home FSBO, 3 BR/2 BA, 1,250 square feet, large fenced back yard, new appliances including washer and dryer, two-car garage,

CLASSIFIED AD GUIDELINES

Classified ads are published as a service to Baptist colleagues in each edition of Baptist Leader. Submissions for each edition of Leader must be received by 2 p.m. on the preceding Monday. For any ad, please include work number and location for verification purposes and **one non-work number for publication.**

Ads run at least once, and will run as space allows. New ads will receive preference over repeat ads. Services and goods offered must be legitimate and legal, and Leader cannot be responsible for misprints, omissions or false advertising. All ads may be rejected at the discretion of Baptist Memorial Health Care administration or the editor.

Ads for services and goods must be offered or wanted by Baptist colleagues, individuals or independent contractors. Franchises, other non-independent services, medical, dental and other clinical services are not eligible for classified ads.

To submit an ad, e-mail leader@bmhcc.org or fax to 901-227-3516.

gas logs, will assist with closing up to \$1,000, reduced to \$125,000. Call 901-229-4181.

- Southeast Memphis home for sale, 3 BR/2 BA, brick, corner lot, two-car garage, fenced back yard, \$120,000 with \$3,000 toward closing and one-year warranty. Lease-purchase also available. Call 901-832-4712.

VEHICLES

- 1996 Honda Accord, 145,000 miles, good condition, new tires, new air, new brakes, runs great, \$3,800. Call 901-767-6597 after 4 p.m.
- 2000 Chevrolet Cavalier, 2 dr, silver, 5 spd, excellent condition, \$2,700. Call 901-680-0283.
- 2006 Honda Accord EX-L sedan, black with tan leather, fully loaded, 6-disc CD, XM radio, sunroof, tinted windows, 15,000 miles, \$21,500. Call 901-854-3734.
- 1990 Oldsmobile Delta 88 Royal, pw, pl, ac, AM/FM/Cassette, looks good, runs great, excellent mechanical condition, \$2,500 OBO. Call 901-873-4448.
- 2000 Ford Expedition, Eddie Bauer edition, fully loaded, 176,000 miles, excellent condition, built-in TV monitor, beige leather, 6-disc CD player, \$6,500. Call 901-230-4753.

- 2003 Ford Ranger Edge, extended cab, auto, AC, ps, CD/Mp3 player, black with black and tan interior, bed liner, one non-smoking owner, 32,000 miles, \$10,000 OBO. Call 901-412-1880.
- 2004 Mazda Speed convertible, red with black leather, turbo, 6 spd, Bose sound system, many extras, 5,700 miles, excellent condition, two years left on warranty, \$23,500. Call 901-737-7987 and leave a message.
- 2006 Ford F-150 Lariat, V8, 4WD, black with tan leather, AM/FM/CD/Mp3, bed liner with top, tilt, cruise, power seats and windows, excellent condition, 22,100 miles, \$28,750. Call 901-268-3495.
- 1999 Dodge Dakota, extended cab, silver, 96,000 miles, new tires, \$6,000 OBO. Call 662-822-4712.
- 1994 Ford Bronco XLT, 4X4, new brakes, new Buckshot tires, tune up, \$3,500. Call 901-240-4772.
- 2001 Yamaha Blaster, nerf bars, like new, \$1,400. Call 901-832-6527.
- 2005 Lexus RX330, flint mica exterior, gray leather with walnut accents, fully loaded, sliding console, dual auto climate control, rain-sensing intermittent windshield wipers, roof rack with rails, power rear door, 31,300 miles, \$30,500. Call 901-237-1071.
- 1972 Chevrolet Silverado extended cab heavy duty pickup, 97,000 miles, automatic, running boards, towing package, excellent condition, \$5,000. Call 901-372-3852 after 4 p.m.

PETS

- Free kittens, Bartlett area. Call 901-292-0812.
- Coby and Elie puppies. Call 901-358-1996.
- Free kittens to good homes, black/white and gray/white, six weeks old and ready to go. Call 901-357-1879.
- Need special home ASAP for 10-year-old female cat, rescued, very timid because of her history but good for single or family with older children. Call Lesley at 901-240-2074.
- Free kittens, house/litterbox trained, two months old, gray tabby marking. Call 901-606-8643.
- Arabian/thoroughbred female horse, two-years-old, leads on halter, ridden by teen girl, \$550; paint, gelding horse, nine-years-old, gentle, smooth shuffle gait, \$550. Call 901-493-1586.
- CKC registered Yorkshire terriers, eight weeks old, shots and wormed, males \$500, females \$700. Call 901-829-2052.
- Palamino pony, eight years old, gelding, about 52 inches, \$600. Call 662-934-2952.
- Need home for good-natured and fixed female cat, tan with blue eyes. Call 662-280-4720.

WANTED

- Seeking affordable used trumpet for beginning player, call 901-647-8487.