

Reynolds named
co-chair of NAACP gala

Mid-South Baby Expo

Debbie Hayslett gets a Daisy:
News around the system

Baptist North Mississippi receives grant for disaster response

The Mississippi State Department of Health recently selected Baptist Memorial Hospital-North Mississippi as a host site for one of three state wide medical assistance teams that will deploy in the event of a local, state or national disaster

The teams are being established for medical response to any disaster or public health crisis when events may overload nearby hospitals and health care systems with

patients.

In as quick as four hours, the teams can convert an area the size of a football field into a 50-bed hospital, with clean water, electricity, records, lab services and many other services a small hospital or clinic would have.

"This is a real honor for us," said Peyton Warrington, assistant administrator at Baptist North Mississippi. "In addition to our strategic location in the North Mississippi area, I think our willingness to help and the quality of our staff also played a part in the state's decision."

Baptist North Mississippi will be seeking clinicians and many other health care-related colleagues to join the SMAT.

"We're excited about our role," said John Robinson, director of safety, security and emergency preparedness for Baptist North Mississippi and area coordinator for SMAT-North Mississippi. "We'll be working with the city, county and other hospitals throughout the region to establish volunteer teams to fully staff a response no matter where in the region the response is needed."

Thirty-eight people are needed for a complete team, including physicians, nurses, EMTs, lab and respiratory technicians, security staff and others proficient in administrative duties, logistics, maintenance and medical records.

(Continued on page 4)



The Glo Germ tells its own story

Hand hygiene is a Baptist focus during National Patient Safety Week. As part of events commemorating the week, Lynne Lancaster, RN, manager of infection control at Baptist Memorial Hospital-Collierville, shows White Station Elementary School students how quickly germs can be spread by using Glo Germ a lotion-like substance that illuminates under black light.

NEA BAPTIST

Employee, physician groups create responsive work environment

Eliminating duplication. Forms that are easier to fill out. Enhanced and more efficient delivery of care. Support for professional improvement and continuing education. Comprehensive preceptorship so every new clinician gets a full spectrum of training.

All of these are initiatives created by colleagues and physicians at NEA Baptist Memorial Hospital. In 2004, hospital staff created the nursing leadership group, comprising of members of every nursing department in the hospital.

"Our front line staff knows the how to deliver quality care," said Maria

(Continued on page 3)

Easter Services at Baptist's metro hospitals

- Baptist Memorial Hospital-Memphis: 11:30 a.m. March 19
- Baptist Memorial Hospital-DeSoto: 11:30 a.m. March 19
- Baptist Memorial Hospital for Women: Noon March 19
- Baptist Trinity Home Care & Hospice: Noon March 19 in Board Room
- Baptist Memorial Hospital-Collierville: 2:15 p.m. March 19
- Baptist Rehabilitation-Germantown: Noon March 20 in Patient Dining Room

Kids' Opening Day at AutoZone Park

The Memphis Redbirds' Kids Opening Day is Sunday, April 13. Gates open at 1 p.m., and colleague discount Redbirds tickets are available by clicking the link on the Baptist intranet. The ceremonial first pitch will be with kids and their parents or guardians prior to the game, and participants can line up outside the Monroe Gate at 12:45 p.m. Be sure to bring your baseball gloves. There are also 14 openings for Junior Redhots for a day, limited to girls ages 6 to 12. Redhots are the Redbirds' cheerleading squad. Interested parents can send their information, including child's name and dress size to Jennifer Roberson, Baptist marketing, at jennifer.roberson@bmhcc.org. In addition, there are three opportunities to be an announcer for an inning. Participants will not be broadcasted, but they will be given a CD of their segment. Each opportunity will be for 2-3 people. If interested, please contact Roberson by e-mail.

March Health Care Observances

Monthlong Observances

- National Brain Injury Awareness Month
- Child Life Month
- National Colorectal Cancer Awareness Month
- National Eye Donor Month
- Hemophilia Awareness Month
- National Kidney Month
- National Nutrition Month
- National Professional Social Work Month
- National Save Your Vision Month
- Workplace Eye Health and Safety Month

Weeklong Observances

- March 16-22:** National Inhalants and Poisons Awareness Week
- March 16-22:** National Poison Prevention Week
- March 16-22:** National Pulmonary Rehabilitation Week
- March 30-April 5:** Root Canal Awareness Week

Recognition Days

- March 25:** Diabetes Alert Day
- March 27:** Wilhelm Conrad Roentgen's Birthday (German scientist who won the Nobel Prize in 1901 for discovery and work with X-rays)
- March 30:** National Doctors' Day

Hospice volunteers needed

Baptist Home Care & Hospice in Batesville, Miss., seeks volunteers for its 11-county service area. Duties include reading or relieving caregivers of hospice patients. Anyone interested must complete a six-hour training session on their time and submit to a TB skin test and background check. In addition, those who do not wish to volunteer in the home can donate other items if they quilt, sew or bake. For information, phone LaDonna Murphree at 800-345-6928 or 662-587-8402.

For God did not send His Son into the world to condemn the world, but that the world through Him might be saved.

JOHN 3:17



Glo Germ shows importance of hand hygiene

Lynne Lancaster, RN, manager of infection control at Baptist Memorial Hospital-Collierville, shows students at White Station Elementary School how germs stay on your hands by using Glo Germ and a black light. Lancaster visited the school for its March science program and as part of events commemorating National Patient Safety Week.

'Grow Baby Grow' seminar discusses infant feeding

Baptist Memorial Hospital for Women is hosting a one-day seminar in Conference Rooms A-C May 15 and May 16 on infant and preterm infant feeding and feeding cues. Suzanne M. Thoyre, MS, PhD, associate professor of the nursing school at the University of North Carolina at Chapel Hill, will lead the seminar. There is no charge for Baptist colleagues. CME, CEU and TNA credit available. Registration by May 8 is required. For information or to register, please contact the Center for Education and Organizational Development at 901-227-2544.

Diabetes: Don't sugarcoat the facts

Baptist Memorial Hospital for Women and the Baptist Memorial Health Care Foundation are hosting a seminar on diabetes designed for clinicians in internal medicine, family practice, endocrinologists, pharmacists, diabetes educators, dietitians, physical therapists and nurses from 7:30 a.m. to 3:30 p.m. April 11. Deadline to register is April 4. A variety of continuing education credits will be offered. To register, phone the Center for Education and Organizational Development at 901-227-2544.

BMHCC Helpline/Hotline 877-BMH-TIPS

If you have a question about legal or regulatory requirements, suspect any violation of BMHCC Standards of Conduct, legal or regulatory requirements or suspect that anyone is committing acts of patient abuse in any form, call 877-BMH-TIPS. Reports to the hotline may be made anonymously. Calls are handled confidentially to the extent allowed by law. Baptist does not tolerate retaliation for reports made in good faith. It is the policy of Baptist Memorial Health Care to admit and provide services to patients and guests without distinction due to race, color, age, religion, sex, national origin, handicap or disability. Marilyn Dunavant is Baptist's corporate compliance officer.

Baptist Union City plans for new mammography suite

Construction is on schedule at Baptist Memorial Hospital-Union City to open a new mammography suite for women. Beginning this spring, Baptist Union City will offer comprehensive breast health services in one location on the first floor of the hospital in the outpatient services department.

The new mammography suite provides convenient scheduling, advanced technology and dedicated expert care all in one location. Patients will benefit from new, premier equipment to increase detection and reduce anxiety. The equipment includes digital mammography to increase the accuracy of diagnosis. The center also provides stereotactic biopsy, a non-surgical method of removing tissue from a suspected abnormality in the breast, computer-aided detection, and ultrasound. Another feature of the suite is an area that is dedicated to educating women about breast health and providing access to resources for additional support.

Mid-South Baby Expo

Baptist is sponsoring the fifth annual Mid-South Baby Expo, which will be 9 a.m. to 3 p.m. March 29 at the Agricenter International.

The event will feature pregnancy, childbirth and baby experts, products, services and community resources. Mini-presentations on a variety of pregnancy, childbirth and infant care topics will be offered throughout the day. In addition, car seat and home safety demonstrations will be provided in the Infant Safety Corner. The expo will also offer fun family activities, including a daddy diaper derby, grandparents' stroller relay and maternity and children's fashion shows. A gift certificate to go toward decorating a nursery will

be given away as the grand prize. Admission to the event is \$7 per person, and children 12 and younger are admitted free. This year, \$2 of each ticket sold benefits the Shelby County Infant Mortality Initiative. For information, phone 901-227-9873 or visit www.midsouthbabyexpo.com.

Reynolds named co-chair of NAACP event

Stephen C. Reynolds, president and CEO of Baptist Memorial Health Care, was named co-chair of the annual NAACP Freedom Fund Gala beginning at 6 p.m. March 27 at the Cook Convention Center. Baptist is a sponsor of this fundraiser for the local chapter of the NAACP. Tickets are available to colleagues, limit two, on a first-come, first-served basis. Please e-mail community.involvement@bmhcc.org to request tickets.



Stephen Reynolds

National college fair at Cook Convention Center

Baptist College of Health Sciences will be an exhibitor at the Memphis National College Fair from 1-4 p.m. Saturday, March 16, at the Memphis Cook Convention Center.

Hosted by the Southern Association for College Admission Counseling, potential college students and their parents can get information about colleges and universities and help in navigating the application process. In addition, students and parents can discuss their individual needs with college experts. There is no charge to attend the fair.

For information, visit www.nacac.com/fairs.



Allen Gibson, RN, pre and post op coordinator, and Ginny Presgrove, RN, risk management, listen during a nursing leadership group meeting at NEA Baptist Memorial Hospital. The group functions as an employee advocacy group and also takes employee suggestions to enhance patient care and efficiency and implements them throughout the hospital.

Nursing leadership group

(Continued from page 1)

Daniel, RN, chairwoman of the NLG. "Listening to their ideas has resulted in an enhanced work environment, and the patients ultimately benefit."

NLG members are nominated and serve two-year terms. Every department is represented, and the group tries to have different shifts represented as well, including night shifts and weekends.

"The best ideas don't always happen between 9 and 5," said Stephanie Taylor, RN, clinical educator and NLG member. "I also think having a diverse group means no department or individual is isolated."

In addition to work improvements, the NLG is also involved in the community through volunteering to help the needy, hosting free CPR classes or hosting holiday events such as breakfast with Santa or Santa and a movie, where employees bring their children and grandchildren to visit. Through the Union University disaster fund set up by the Baptist Memorial Health Care Foundation, the NLG contributed \$250 to help Union rebuild after a tornado destroyed part of its campus.

The NLG also offers a scholarship to students pursuing education for a clinical career.

The physician counterpart to the NLG is the physician leadership group, which addresses physician issues with the hospital and clinicians through regular meetings. Much of its focus is on enhancing care and complementing the clinical efforts of the nursing staff.

"To get better, you have to have a group engaged, passionate and motivated to do their jobs better," said Paula Grimes, chief nursing officer. "Our staff knows this group will respond to their ideas or concerns, and there will be results."

In fact, suggestions for workplace improvements have been replaced by colleague requests to be a member of the group.

"If you address and resolve small things immediately, they can't escalate into a large issue," Taylor said. "This group and our hospital employees do a great job of responding and addressing smaller problems so they don't get blown out of proportion."

Medical assistance team (Continued from page 1)

"Ideally, we'd like to have a few teams throughout the region," Robinson said. "That way, one team can respond if another cannot. Someone in Columbus, Tupelo, or Oxford can respond to DeSoto, Marshall, Tate or Tunica counties."

After Hurricane Katrina hit the Mississippi Gulf Coast in late August of 2005, part of the emergency response was from SMATs based in North Carolina. After

seeing the effectiveness of those teams, the state of Mississippi, through federal funding, began planning for its own disaster response units.

As a result, grant monies were awarded to use toward coordinating SMATs. Each hospital base for the teams decides policies and staffing, but the State Health Department dictates deployment.

"When everything's staffed and operational, this will be a bare-



Mississippi emergency personnel and state representatives pose for a photo during a training session for Mississippi state medical assistance teams. One of three teams will be headquartered at Baptist Memorial Hospital-North Mississippi.

bones acute and emergency care hospital on wheels," Robinson said. "It's an honor to be selected. I've spent most of my career in emergency prepared-

ness, and this is something our entire community should be proud of – it's a real asset for this hospital and the community."

THE PRESIDENT'S CORNER



Stephen C. Reynolds, President & CEO, Baptist Memorial Health Care Corp.

Editor's note: This column was published as a guest editorial in the Feb. 29 issue of The Commercial Appeal.

As presidential candidates campaign for our votes, they will increasingly address our nation's concerns about health care. Each will unveil proposals aimed at repairing a system many consider broken.

Their approaches run the gamut from giving citizens tax breaks so they can purchase insurance on their own to government-sponsored national health insurance. This issue is complex, making it difficult for voters to decide which approach is best.

Making health insurance more affordable for individuals may cost less than other alternatives and should require minimal additional federal regulation, but it still may exclude some people. Insurance companies often deny coverage or charge higher rates to those with

pre-existing or chronic medical conditions, including cancer survivors and those living with heart disease, diabetes or other ailments.

Government-sponsored mandatory health insurance has drawbacks, as well. Some say these plans are very expensive. From studying other countries with national health insurance, we know there is a rationing of services that is counter to the expectations of our society and would not be readily accepted by Americans.

It's easy to see why the health care funding debate is so complicated.

Today, health care providers are facing tough decisions. While politicians decide how to provide care for the nation's 47 million uninsured people, hospitals and doctors continue to attend to their medical needs. This uncompensated care is part of the community benefit hospitals provide every day. For example, last year Baptist Memorial Health Care provided \$428 million in community benefit, including more than \$200 million in uncompensated care.

Organizations that do pay for health care, such as Medicare, Medicaid, insurance companies and private businesses, are reimbursing hospitals less money than in the past. In fact, for the past decade, Medicare has reimbursed hospitals at rates far below the actual cost hospitals incur to treat Medicare

patients. If passed, President Bush's 2009 budget would continue that trend, cutting an unprecedented \$182 billion from Medicare during the next five years. For Baptist, that would mean losing another \$215 million in reimbursement between 2009 and 2013.

The losses from Medicare and Medicaid — which historically have shifted to the few who have insurance — would grow more rapidly, meaning more companies would not be able to absorb their employees' health care cost increases. If the trend continues, some who currently support the shortfalls from Medicare, Medicaid and others would move from being part of the solution to adding to the problem by leaving even fewer insured to pay for the growing uncompensated cost of caring for others.

Health care organizations are doing many things to try to reduce their costs, and some initiatives have been very successful. For example, with physician input hospitals are negotiating more favorable purchasing agreements with fewer medical device companies to reduce the cost of their products. This practice has saved health care organizations, including Baptist, millions of dollars a year. But these efforts only minimally slow the growing problem.

Hospitals are also giving patients a better idea of how much they will

have to pay for their care before they go to the hospital. Using charge estimators, patients can make better decisions and prepare for the out-of-pocket portion of their hospital visits.

Hospitals and physicians have always cared for patients who cannot afford to pay for their care, and they will continue to do so. But the health care system that has evolved in our country is shifting the unpaid cost of caring for patients onto the weary shoulders of a diminishing few.

What we have today is not sustainable into the future. It will take courage and leadership to forge a new affordable and responsible direction. As a nation, we will need to work with our elected leaders to find solutions that spend our resources wisely and appropriately. It is obvious this is very complex, so if people tell you there is a simple solution, they don't fully understand the issues.

Voters should remain engaged in the assessment of the presidential candidates, as this signals a new day in the political debate that will transform the health care delivery system. Consider carefully who you think will set the best agenda for responsible health care change for our country. We all have a vested interest in making sure our health care system is healthy, strong and able to care for us, our children and future generations.

AROUND THE SYSTEM

At **Baptist Memorial Hospital-Memphis**, **Debbie Hayslett**, RN, surgery, was recently given the Daisy Award. If you don't remember, Dana Dye, chief nursing officer at the hospital, implemented the program which recognizes exceptional nurses who are nominated by their peers. Hayslett was surprised to receive the award. Dye, other managers, colleagues and Jason Little, administrator and CEO, were on hand to present her the award.

Tonya Bunk, head nurse in skilled nursing at **Baptist Memphis**, was named Service First champion for the first quarter of 2008. Bunk, with Baptist since 2003, drove a patient's son and his wife home from the hospital so they would be at home when the ambulance arrived with the patient. In addition to transporting the son and wife whose car wouldn't start, she also packed their and the patient's belongings in her car. Bunk was one of 11 colleagues nominated this quarter.



Partnering with the University of Tennessee at Martin, **Baptist Memorial Hospital-Union City** is again offering its CRASH course nurse camp to ninth, 10th and 11th grade students in Obion and Weakley counties. CRASH course is a summer day camp that exposes students to the health care industry, primarily nursing.

"The goal of the nurse camp is to promote the nursing profession to young people so that they select appropriate high school course work and can begin setting goals for

Baptist Memorial Hospital-Union City hospitalist **Gerald Stipanuk**, MD, recently was recognized for excellence in hospitalist medicine by EmCare Inc., a leading provider of emergency medicine management and hospitalist staffing. Stipanuk was recognized for achieving extraordinarily high core measure compliance in the area of pneumonia.



Recently Stipanuk was the guest speaker at an EmCare conference in Ft. Worth, Texas, at which he discussed the importance of teamwork in complying with pneumonia core measures.

"It is a pleasure working with the case managers, nursing staff and ancillary departments at Baptist Memorial Hospital-Union City because they are a highly effective team when providing quality patient care," Stipanuk said.

Stipanuk has been the hospitalist program director at Baptist Union City since the program began in 2006. Hospitalists are specialists dedicated solely to the care of hospitalized patients. They work with primary care physicians to manage the care of patients from the moment they enter the hospital until they are discharged.

their future careers," said **James Caldwell**, Baptist Union City's chief nursing officer.

Started through funding by the **Baptist Memorial Health Care Foundation**, the camp teaches students about the educational requirements, skills, typical job duties and personal qualities of nurses. Students will

participate in interactive, hands-on activities that highlight the skills, equipment, technology and resources used by nurses and other health professionals.

The application process includes a student application, short essay, counselor recommendation and teacher recommendation. Students interested in completing an application should contact their guidance counselors. By April 10, a committee of guidance counselors, UT-Martin faculty and staff from Baptist Union City will select 45

students to participate. Fifteen 11th grade students will participate June 2-6; ninth and 10th grade students will participate June 9-13 and 16-20. There are no fees.

For more information, call Caldwell at 731-884-8621.

Jeffery Sanders, physical therapy technician at **Baptist Memorial Hospital-Golden Triangle**, knows a lot about the Grammy Awards.

Got news about a Baptist colleague? Send it to leader@bmhcc.org.

After a random drawing named him one of 10 finalists for free tickets to the annual music awards show, Sanders' online research and study paid off, beating out the other contestants during a Grammy Awards quiz show. Sanders said the highlight of winning his all-expenses paid trip was the Grammy Awards show itself. He remembered jazz artist Herbie Hancock saying "The impossible is possible. It has been 30-40 years since a jazz artist has won this particular award. The impossible is possible," after winning album of the year. Vince Gill, winner of best country album, said "Music is the only thing with true democracy...every note is equal." Sanders said he plans to attend next year.

Baptist's nurse recruiting Web site, **BaptistNurses.org**, attracted 2,231 visits and 9,852 page views in February. The **BaptistOnline.org** Web site generated 408,407 page views and 128,381 visitors last month.

The Service First council at **Baptist Memorial Hospital-Booneville** recently hosted a chili and soup cooking contest for colleagues.



In the picture from left to right, **Barry Yearber**, Baptist Booneville Service First coordinator; **Doris Box**, winner, best in soup; **Nelda Lamb**, winner, best in chili; and **Jean Pannell**, Baptist Booneville Relay for Life team captain.

Doris Box of infection control won best in soup. **Nelda Lamb** in the business office won for her chili. Community members judged the contest, which raised more than \$300 for the American Cancer Society, which will be added to the hospital's contribution following the ACS Relay for Life.

CLASSIFIED ADS

HOUSEHOLD

- Refrigerator for sale, runs well, \$100. Call John at 901-327-6215.
- Whirlpool heavy duty electric dryer, bisque, works well, \$40. Call 901-853-3657.
- Wingback chair, rose color, excellent condition, \$200 OBO. Call 901-496-0156.
- Oak rolltop desk, \$200; cherry day bed, \$200. Call 901-412-1356.
- King size bedroom set, almond color, includes rails, headboard, dresser, mirror, both nightstands and armoire, mattress not included, great condition, \$800; entertainment center, red oak finish, \$100; all for \$875. Call 901-826-1612.
- 32-inch RCA television, model 32B420T, manufactured July 2005, great condition, \$125. Call 901-230-3813.

SERVICES

- Call 901-327-6215 for junk removal, cleaning out attics and yard waste, will haul anything.
- Tree service, cut and trim, free estimates. Call 901-949-5114.
- Custom kitchen and bathroom remodels, fire restoration, exotic custom tile, sheetrock and paint, free estimates. Call 901-503-3429.
- Carpet and upholstery cleaning, five rooms and hallway for \$105. Call 901-351-7932.
- Screen printing and embroidery, call 901-315-5880 for price quote.
- Flower beds maintained, gutters cleaned, leaves raked, grass cut, estimates on-site, references available. Call Derrick at 901-390-2604.

MISCELLANEOUS

- Exercise bike with fan and timer, like new, \$100. Call 901-337-1487.
- Inflatable bouncer and waterslide rentals. Call 901-487-5257.
- Silver fox medium length fur coat, long black leather coat, both like new, \$250 each; prom dresses, sizes 4-8, \$175-200. Call 901-827-9367.
- Hasbro Playskool T.J. Bearytales animated plush bear special value package, includes two book and recording cartridge, new in box, \$40. Call 901-873-1013.
- Barbecue grill, smoker and deep fry; burner on trailer; assorted metal working tools; solid oak bedroom suite. Call 901-835-2991 for details.

VEHICLES

- 2007 Ford Mustang GT, 7,800 miles, red with black leather, heated seats, Shaker 500 stereo/CD changer, \$23,500. Call 870-219-9595.
- 2006 Acura TL, under warranty, black with tan leather, 37,000 miles, sunroof, XM radio, fully loaded, \$35,000. Call 662-832-7548.
- 15-foot Trophy bass boat, 60hp Mercury outboard

CLASSIFIED AD GUIDELINES

Classified ads are published as a service to Baptist colleagues in each edition of Baptist Leader. Submissions for each edition of Leader must be received by 2 p.m. on the preceding Monday. For any ad, please include work number and location for verification purposes and **one non-work number for publication**.

Ads run at least once, and will run as space allows. New ads will receive preference over repeat ads. Services and goods offered must be legitimate and legal, and Leader cannot be responsible for misprints, omissions or false advertising. All ads may be rejected at the discretion of Baptist Memorial Health Care administration or the editor.

Ads for services and goods must be offered or wanted by Baptist colleagues, individuals or independent contractors. Franchises, other non-independent services, medical, dental and other clinical services are not eligible for classified ads.

To submit an ad, e-mail leader@bmhcc.org or fax to 901-227-3516.

with tilt and trim, trolling motor, \$900. Call 901-755-1394.

- 2003 Volkswagen Beetle GLS convertible, blue with black top, 68,000 miles, ac, alloy wheels, stereo with CD changer, cruise, front & side airbags, heated leather, 5 spd, garage kept, \$12,995. Call 901-409-8995.
- 1975 Plymouth Duster, all original body, engine and interior, runs good, \$2,500 OBO. Call 901-503-3429.
- Honda Big Red 3-wheeler, 2000 Ford F350 Super Duty diesel; 1988 Chevrolet Cheyenne 1500; Baja runabout 16-foot ski boat with outboard. Call 901-835-2991 for details.
- Fox II 2-seater go-cart, like new, roll bar, comes with manual and DVD, \$350; 1992 Celebrity 190 project boat, good for parts, new Mercruiser outdrive with trailer, \$2,000. Call 901-230-3813.
- 2005 Yukon XL, 4wd, air ride, DVD, XM radio, 52,000 miles, well-maintained, new tires, \$23,000. Call 901-355-6410.

REAL ESTATE

- Land for sale in Paris Landing area, more than seven acres, half wooded, close to public boat ramp, public water at street, corner port and Lake Hill Beach off East Antioch, \$55,000. Call Chuck at 901-466-7727 and leave a message.

- East Memphis home for rent, 4 BR/3 BA, den, bonus room with refrigerator, all appliances, over-size master bedroom, Jacuzzi bathroom, hardwood and carpeting, security system, 2,850 square feet, \$2,650 per month. Call 901-490-6840.
- Townhouse for rent at 4333 Ridge Valley Trail, 3 BR/2 BA, carpet, fireplace, stove and dishwasher, fenced back yard, w/d connection, \$825 per month, \$500 deposit. Call 901-409-8325.
- Cordova home for sale, 8655 Tropicana Drive, 3 BR/2.5 BA, bonus room, covered patio, gas fireplace, 9-foot ceilings, 2,292 square feet, large yard, separate dining room and laundry room, \$163,000. Call 901-485-2929.
- Condominium for sale near Germantown off Kirby, 2 BR/2 BA, front and back patio areas, tiled entry, large living area with new paint, master bedroom with large walk in closet, master bath with oversized shower, kitchen has new paint, appliances stay, covered parking, community pool, tennis courts and more, 6719 Majestic Oak Place, \$89,900. Call 901-604-1885.
- Three-acre lot in south central Tipton County for sale, about two miles north of Shelby County, Dove Heights subdivision, \$60,000. For information, call 901-873-1013.

Cancer in the brain and spine

Jason Weaver, MD, of the Semmes-Murphey Neurologic and Spine Institute will present a seminar on the latest developments and treatment options for spine and brain cancers from 6-7 p.m. April 2 at the Semmes-Murphey Clinic at 6325 Humphreys Blvd. There is no charge to attend the program, and a question-and-answer session will follow the presentation. Reserve a seat by phoning 901-522-2619 or visit Semmes-Murphey online and register at www.semmes-murphey.com.

Useful Numbers

Center for Education and Organizational Development

- To register for classes and seminars hosted by CEOD, call (901) 227-0660.

Information Systems Customer Support Center

- Open seven days a week, 24 hours a day. Colleagues needing computer technical assistance can call (901) 227-7777, (888) 838-3777 or e-mail HelpDesk@bmhcc.org.