

Baptist Trinity to host bereavement seminar and teleconference

State OKs ED expansion

Baptist Rehab-North Mississippi in Oxford offers new therapy

Patient satisfaction

survey results going public

A government-sponsored health care quality survey implemented at Baptist Memorial hospitals as a standardized measurement tool for comparisons between health care providers is scheduled to begin publicly releasing results March 28.

The Hospital-Consumer Assessment of Healthcare Providers and Systems is a mailed, paper survey for patients who receive inpatient care, and is designed to assist consumers in making informed choices with public reporting of results.

HCAHPS measures patients' experience through the care from doctors and nurses, responsiveness of hospital staff, pain control, communication about medicines, cleanliness and quietude of the hospital environment, and discharge information.

The scores will be available to the public through the Hospital Quality Alliance Web site, HospitalCompare.hhs.gov.

Baptist is sharing these results because of our continuing efforts to inform the public about our quality of care. Just as important as care is patients' perceptions of their care.

"As consumers have more choice in who provides their care, these types of surveys will prove to be an invaluable asset in allowing consumers to make an informed decision," said David Hogan, executive vice president and chief operating officer for Baptist Memorial Health Care. "Baptist has a long tradition of exceptional care, and we welcome the opportunity to participate in this initiative so our community can have as much information as possible in regard to their care."



Teleservices colleagues (left to right) Valerie Rosemon, Lourice Davis, Anita Klutts and (seated) Judy Carter are only a part of a team that connects people and gives information 24 hours a day, seven days a week.

Call center keeps everyone in the loop

First, there's a beep. After three seconds, the call comes in. On average, it lasts about 20 seconds.

The call could be about a patient, doctor, event, seminar, prescription, funeral home, department or any request one can think of that even remotely might involve a hospital or health care.

And it happens all the time, every day.

"Any operator will tell you it's an experience like no other," said Helen Wright, director of teleservices for Baptist. "It's rewarding to help people in need, but sometimes it can be frustrating as well."

Responding to phone calls for Baptist Memorial Hospital-Memphis, Baptist Collierville, Baptist Women's Hospital and Baptist's corporate offices, the small teleservices office in the former labor and delivery area of

(Continued on page 5)

Care group recognizes critical care unit

Baptist Memorial Hospital-Golden Triangle was recently recognized as a mentor hospital for prevention of ventilator-associated pneumonia by the Institute for Healthcare Improvement, a not-for-profit organization that works to enhance hospital care for patients.

Baptist Golden Triangle's critical care unit has not had a case of VAP in nearly four years.

IHI's Protecting 5 Million Lives from Harm campaign is an effort to get hospitals nationally to re-commit to enhancing patient care. Baptist Golden Triangle has been a participating member of IHI since 2002. As part of the campaign, IHI identifies facilities that set the standard for care, and develops a network of those facilities to advise and field inquiries from other facilities. Becoming a mentor hospital was done through demonstrated success in preventing VAP.

Baptist Golden Triangle is the first hospital in Mississippi to receive this designation.

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GuideStone representative schedule

Dates and times are subject to change. Please contact your facility's human resources office for information. Baptist colleagues can contact Ken Peavy at 901-226-3518, e-mail Ken.Peavy@GuideStone.org, contact April Mollerberg at 901-226-3516 or e-mail April.Mollerberg@GuideStone.org.

April 2	Baptist Women's Hospital	April 18	Baptist Booneville
April 7	Baptist Memphis	April 21	Baptist Memphis
April 8	Baptist DeSoto	April 22	Baptist DeSoto
	Baptist Collierville		Baptist Lauderdale
April 9-10	Baptist Golden Triangle	April 23	NEA Baptist Memorial Hospital
April 14	Baptist Memphis		Baptist Huntingdon
April 15-16	Baptist North Mississippi	April 24	Shared Services (Corporate)
April 15	Baptist College of Health Sciences		Baptist Union City
April 16	Baptist Women's Hospital	April 28	Baptist Memphis
April 17	Baptist Union County	April 30	Baptist Tipton

April Health Care Observances

Monthlong Observances

Alcohol Awareness Month
National Autism Awareness Month
Cancer Control Month
Child Abuse Prevention Month
Counseling Awareness Month
Donate Life Month
National Facial Protection Month
National Foot Health Awareness Month
National Humor Month
National Minority Health Month
National Occupational Therapy Month
National Sexually Transmitted Diseases Awareness Month
Sports Eye Safety Month
Women's Eye Health and Safety Month
Youth Sports Safety Month

Weeklong Observances

April 6-12: National Public Health Week
April 7-14: Health in the Americas Week
April 7-12: National Healthcare Access Personnel Week
April 13-19: Health Information Privacy and Security Week
April 13-19: Patient Advocacy Week
April 19-26: National Infant Immunization Week
April 20-26: National Electroneurodiagnostic Week
April 20-26: Healthcare Administrative Professionals Week
April 20-26: National Medical Laboratory Professionals Week
April 21-27: Medical Fitness Week
April 27-May 3: National Healthcare Volunteer Week
April 27-May 3: National Safe Kids Week

Recognition Days

April 3: National Alcohol Screening Day
April 5: Sir Joseph Lister's Birthday (1827-1912) Lister was an English surgeon and scientist who proved the principles of antiseptics and pioneered the use of antiseptics for preventing surgical infection
April 7: World Health Day
April 10: National Radiology Nurses Day
April 12: YMCA Healthy Kids Day
April 14: International Moment of Laughter Day
April 16: International Noise Awareness Day
April 16: World Voice Day
April 25-27: Global Youth Service Day
April 26-27: March of Dimes WalkAmerica

Hospice volunteers needed

Baptist Home Care & Hospice in Batesville, Miss., seeks volunteers for its 11-county service area. Duties include reading or relieving caregivers of hospice patients. Anyone interested must complete a six-hour training session on their time and submit to a TB skin test and background check. In addition, those who do not wish to volunteer in the home can donate other items if they quilt, sew or bake. For information, phone LaDonna Murphree at 800-345-6928 or 662-587-8402.

And whoever exalts himself will be humbled, and he who humbles himself will be exalted.

MATTHEW 23:12



New patrol car for BCHS security

Baptist College of Health Sciences' security officers (left to right) Joe Hardaway, Gaynell Warren and Lt. Willie Richardson stand near the college's new patrol vehicle.

'Grow Baby Grow' seminar discusses infant feeding

Baptist Memorial Hospital for Women is hosting a one-day seminar in Conference Rooms A-C May 15 and 16 on infant and preterm infant feeding and feeding cues. Suzanne M. Thoyre, MS, PhD, associate professor of the nursing school at the University of North Carolina at Chapel Hill, will lead the seminar. There is no charge for Baptist colleagues. CME, CEU and TNA credit is available. Registration by May 8 is required. For information or to register, please contact the Center for Education and Organizational Development at 901-227-2544.

Diabetes: Don't sugarcoat the facts

Baptist Memorial Hospital for Women and the Baptist Memorial Health Care Foundation are hosting a seminar on diabetes designed for clinicians in internal medicine, family practice, endocrinologists, pharmacists, diabetes educators, dietitians, physical therapists and nurses from 7:30 a.m. to 3:30 p.m. April 11. Deadline to register is April 4. A variety of continuing education credits will be offered. To register, phone the Center for Education and Organizational Development at 901-227-2544.

BMHCC Helpline/Hotline 877-BMH-TIPS

If you have a question about legal or regulatory requirements, suspect any violation of BMHCC Standards of Conduct, legal or regulatory requirements or suspect that anyone is committing acts of patient abuse in any form, call 877-BMH-TIPS. Reports to the hotline may be made anonymously. Calls are handled confidentially to the extent allowed by law. Baptist does not tolerate retaliation for reports made in good faith. It is the policy of Baptist Memorial Health Care to admit and provide services to patients and guests without distinction due to race, color, age, religion, sex, national origin, handicap or disability. Marilyn Dunavant is Baptist's corporate compliance officer.

RN to BSN open house

Open houses for those interested in Baptist College of Health Sciences' RN to BSN program will be April 3, June 12, Aug. 28 and Sept. 11 from 5-7 p.m. For information, contact Lissa Morgan at 901-572-2441.

Kids' Opening Day at AutoZone Park

The Memphis Redbirds' Kids' Opening Day is Sunday, April 13. Gates open at 1 p.m., and discount Redbirds tickets are available for Baptist colleagues by clicking the link on the Baptist intranet. The ceremonial first pitch will be with kids and their parents or guardians prior to the game, and participants can line up outside the Monroe Gate at 12:45 p.m. Be sure to bring your baseball gloves. There are also 14 openings for Junior Redhots for a day, limited to girls ages 6 to 12. Redhots are the Redbirds' cheerleading squad. Interested parents can send their information, including child's name and dress size, to Jennifer Roberson, Baptist corporate communications, at jennifer.roberson@bmhcc.org. In addition, there are three opportunities to be an announcer for an inning. Participants will not be broadcasted, but they will be given a CD of their segment. Each opportunity will be for two to three people. If interested, please contact Roberson by e-mail.

Baptist Trinity to host Living with Grief bereavement seminar and teleconference

Baptist Trinity Home Care & Hospice will host "Living with Grief," a bereavement seminar and teleconference April 16 from 8 a.m. - 4 p.m. at Baptist Memorial Hospital-Memphis Seminar Rooms 2-5. The events help provide hospice professionals, teachers, counselors, clergy, educators and families the opportunity to explore the grief process across the generations through a wide variety of techniques, with a morning seminar on different ways to process grief and an afternoon teleconference on working with



Tour of new mammography van

Baptist colleagues can take a tour and participate in a celebration of Baptist Memorial Hospital for Women's new mobile mammography unit beginning at 2 p.m. April 4 at Baptist Women's Hospital. For information, colleagues can call 901-227-9650.

grieving children and adolescents.

Participants can receive up to six continuing education credits for the seminar and teleconference. The International Association for Continuing Education and Training has certified Baptist Memorial Health Care as an authorized provider.

The cost for the day is \$15, and lunch will be provided. The registration deadline is April 4.

The morning seminar will feature three educational sessions:

Amazing Grace: Peace in Grief and Loss — This session is a faith-based workshop offering support through the different seasons of grief. Utilizing the senses of sight, sound, smell, taste and touch into meditation and prayer will be discussed.

Giving Grief a Voice — This session focuses on the emotional benefits of writing about grief.

Certified Music Practitioner — This session explores and illustrates music's healing power.

The Hospice Foundation of America's 2008 National Bereavement Teleconference, Living

with Grief: Children and Adolescents, will begin at 1 p.m., followed by a panel discussion. The teleconference will focus on the experiences of grieving children and adolescents and explore how hospice professionals, teachers, counselors and parents can best offer support. The most current theories and practices in grief counseling will be covered. For more information, please call 901-227-2544 or 888-857-8344.

For more information about Baptist Trinity Home Care & Hospice, please call 901-767-6767 or visit trinity.baptistonline.org.

Baptist Memorial Hospital for Women to offer free community seminars

Baptist Memorial Hospital for Women will host free community seminars in the hospital's educational classrooms in April. The Dr. Sam P. Patterson Library Seminar Series addresses women's health and wellness issues — from the benefits of massage therapy to stress management. Reservations are required and can be made Monday through Friday, 9 a.m. to 5 p.m., by calling 800-4-BAPTIST or 901-227-8478.

I Have a Digital Camera—Now What?

April 23, noon to 1 p.m.

Photographer Susan Duke will demonstrate how to download and save images and how to take a better photograph, along with many other aspects of photography.

What You Always Wanted to Know About Problem Feet

April 29, noon to 1 p.m.

Dr. Tyrone Davis, board-certified podiatrist, will provide an overview of foot pain; common foot conditions, including arthritis, arch strain and plantar fasciitis; sports injuries; foot health for diabetes; and comfort and performance footwear.

Baptist Collierville to host sixth annual Girls' Day Out

Baptist Memorial Hospital-Collierville will host the sixth annual Girls' Day Out, a free health and wellness fair for women, on Saturday, April 19 from 10 a.m. to 2 p.m.

Girls' Day Out will feature a variety of free health screenings, including blood pressure, hematocrit (red blood cell count) level, spinal screenings, body mass index, osteoporosis, allergy, asthma and vision. Vendors also will provide information about exercise, fitness and weight loss.

In addition to health information, the event features financial, beauty and home décor consultants. Vendors will provide massages, day spa relaxation and makeovers, plus Botox demonstrations and treatments will be available.

All health screenings are free of charge, and some vendors will have products for sale at their booths. Attendees also will have a chance to win door prizes.

For more information about Baptist's Girls' Day Out, please call 901-227-8478 or 800-4-BAPTIST, or visit HerBaptist.org.

AROUND THE SYSTEM

Helping new nurses begin their journey

Wanda Barbour Dent, clinical educator at **Baptist Memorial Hospital-North Mississippi**, recently conducted a survey of clinical nurse residents as part of a seminar on the importance of mentoring. A select few nurses at Baptist North Mississippi were named in a survey of last year's new graduates which asked the question: Who do you feel confident will answer questions and be supportive of a new nurse in the journey of nursing that first year?

A Sharepoint site is available to

new nurses with pictures and profiles of experienced nurses who agree to mentor through Baptist North Mississippi's e-mentoring program.

Designed to first offer support through e-mail, the e-mentor program may expand to phone or one-to-one meetings.

Local surgeon using Oxford® Partial Knee Implant

Daniel Boyd, MD, is one of the first surgeons in Oxford, Miss., to perform partial knee replacement surgery using the Oxford® Partial

Knee System. The implant procedure removes 75 percent less bone than total knee replacement and allows for a more rapid recovery with less pain and more natural motion. Unlike total knee replacement involving removal of all the knee joint surfaces, a partial knee replacement replaces only one side of the knee joint. In knees that are otherwise healthy, a partial approach allows the outer compartment and all ligaments to remain intact. By retaining all of the healthy parts, the joint may function more naturally. In a healthy knee, the meniscal cartilage serves as a shock absorber between the ends of the

bones. The Oxford® Partial Knee is the first partial implant with an artificial meniscal bearing designed to glide freely throughout the knee's range of motion to more closely replicate normal movement. The free floating nature of the device also greatly improves durability of the implant.

State approves Baptist Memphis ED renovation

The state of Tennessee has approved **Baptist Memphis'** plans to renovate its emergency department. The project will bring the

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IHI names Baptist Golden Triangle mentor hospital for VAP prevention

(Continued from page 1)

"Among our peers, this recognition of our efforts is both humbling and flattering," said Sherry Elmore, nurse manager for the CCU at Baptist Golden Triangle. "But this is a great honor for our community as well."

The 5 Million Lives Campaign promotes the adoption of 12 enhancements in health care, one of which is implementing protocols to prevent VAP. In addition to exhibiting success in patient care, Baptist Golden Triangle also established a contact for inquiries from other hospitals.

"It feels good to be a part of a unit where a standard has been set because of what we do," said Nick Pennington, RN, CCU. "I think our patients can rest assured they're going to be taken care of in the best possible manner."

And that care isn't just because of technology – the unit's success is primarily through adherence to simple duties that protect the patient, including keeping the patient's head elevated and regular oral cleaning.

"There's advanced equipment and things out there that are supposed to help prevent VAP,"



Dr. Lance Busch, center, medical director of the critical care unit at Baptist Memorial Hospital-Golden Triangle, believes the CCU staff is the primary reason the unit was the first in Mississippi to be named a mentor facility for the prevention of ventilator-associated pneumonia by the Institute for Healthcare Improvement, a quality care group.

said Ron Norris, Baptist Golden Triangle's director of respiratory therapy. "But we don't use them. They're not a substitute for the simple things that need to be done to care for patients."

Across the entire department of 42 full and part-time nurses and 17 respiratory therapists, doing the simple things is part of what has to be done each day. It's also the result of a culture of quality spearheaded

by the unit and Dr. Lance Busch, medical director for critical care, who first advocated oral care as a significant step toward enhanced care.

"It's part of our daily routine now, and it hasn't been a problem keeping the routine," said Ashli Dunn, RN, CCU. "The entire department is in it together."

It's fitting that such a complicated issue can be mitigated by

attention to simple things. Elmore said she has already responded to requests for advice from hospitals in Wyoming and Dallas, Texas.

"For all of our patients, we wanted to make sure that we take care of the little things so they don't turn into bigger things," Elmore said. "We take great pride in being a national leader for care, and we're humbled that we can provide that level of care to the community."

total number of treatment rooms to 54, add an MRI and a CT scanner, and will reconfigure the ED so all patients will have private rooms. It also will create a separate waiting area for the pediatric emergency room. The hospital's ED was expanded in 1994, when it was designed to accommodate 48,000 to 50,000 patients a year. In 2007, the Baptist Memphis ED treated 54,300 patients. The renovation work will begin this summer and is expected to be complete by the summer of 2010. Patient care will continue as usual during the renovation.

Baptist Memorial welcomes new managers and directors

Baptist Memorial Health Care entities recently hired or promoted several colleagues to manager or director positions. **Baptist Memorial Hospital-DeSoto** has named **Kate Hickson** its new manager of customer and physician relations. Before assuming this role, she was an administrative unit coordinator for the hospital's ICU. **Kim Allen** has been promoted to director of quality and risk management at **Baptist Memorial Hospital-Collierville**. **Baptist Trinity Home Care & Hospice** promoted **Sandra Foren** to manager of home care. **Patti Webb** has been named **Baptist Trinity's** administrative director for home health services. Baptist Trinity also named **Rod Robinson** executive director for hospice. **Jayne Greenwald** has been named executive director for **Baptist Home Medical Equipment**. Greenwald comes to Baptist with 29 years of experience in home care and medical equipment services. **Geraldine Myers** is Baptist Trinity's new clinical supervisor. Before working for Baptist Trinity, Myers worked at Baptist Memorial Hospital-Medical Center, Baptist Memorial Hospital-Memphis and the Baptist School of Nursing.

Baptist Booneville mentors aspiring clinicians

Baptist Memorial Hospital-Booneville sponsored Prentiss County Vocational Technical School's Nurse Mentorship Academy, and will mentor a high school student two days a week for eight weeks. Following the mentoring, students begin certified nurse assistant training. In addition, allied health students recently participated in an emergency drill at Baptist Booneville, acting as trauma patients. The students also learned the triage process in emergency situations and how hospitals prepare for emergency events.

Lymphedema patients have local option

At Baptist Rehabilitation-North Mississippi, there's a local option for Lafayette County-area lymphedema patients seeking relief.

Occupational therapist Melissa Logan was recently certified as a lymphedema therapist, offering sufferers of this painful and debilitating disorder a chance to get their life back.

"We're one of the few places in North Mississippi to offer help," said Cindy Steiner, director of Baptist Rehabilitation-North Mississippi. "Melissa (Logan) went through a very aggressive and intense program so we can offer this highly specialized service."

Lymphedema involves the excessive accumulation of lymphatic fluid which causes swelling, commonly in the arms or legs. When the condition becomes so advanced that the fluid exceeds the lymph nodes' ability to move it, affected areas can become abnormally enlarged.

The swelling limits mobility, increases chances of infection, interferes with wound healing, and can be painful.

Baptist Rehab-North Mississippi offers complete decongestive therapy, which includes therapeutic exercise, compression, manual lymph drainage and skin care. The idea is to get the fluid to drain from the affected area to reduce swelling.

"There was a need for this service," Steiner said. "We began offering the therapy in December, and we're getting new patients every week."

The therapy is intense, and patients must be committed. In addition to one-hour therapy sessions five days a week for two to four weeks, patients must wear compression bandaging all the time.

"This isn't an easy therapy," Logan said. "But through a skin stretch technique, exercise, skin care and the compression bandaging, we have seen significant reductions in the circumferences of affected areas."

In fact, one patient's ankle size shrank nearly 10 inches.

"Patients suffering from this condition many times are home-bound because of physical limitations," Logan said. "I'm glad we offer this service because it can truly give people their life back."

For more information, contact Baptist Rehab-North Mississippi at 662-236-9294.

Baptist call center

(Continued from page 1)

Baptist Memphis houses anywhere from two to seven operators at one time trained to help.

And the volume of calls they handle is impressive. A January 2007 call report showed teleservices handled more than 86,000 phone calls. About 750 were abandoned, meaning the caller hung up before his or her call was answered. That averages out to about a 1 percent abandonment rate. Of more than 55,000 call centers across the country, Baptist teleservices ranks in the top 5 percent when factoring speed of

answer and low abandonment rate.

"Many times, operators will call back to confirm the caller received the help they needed," Wright said. "We have experienced, top-notch colleagues in this department who want to help people."

They have to be ready for anything. Operators have databases where they can access patients, departments, physicians, funeral homes and events, or coordinate patient code events. They also follow up with pneumonia and congestive heart failure patients to inform case managers of the

Of more than 55,000 call centers across the country, Baptist teleservices ranks in the top 5 percent when factoring speed of answer and low abandonment rate.

patients' status.

During the days following Hurricane Katrina, Wright said they received more than 1,100 calls from evacuees needing medications, jobs or shelter. During emergencies or code events, operators also ensure all on-call and necessary departments are notified.

With 21 colleagues to staff a little-known but crucial depart-

ment 24/7, Wright said their department's solidarity comes from a common desire to help.

"We're very proud of what we do," Wright said. "Many (Baptist colleagues) don't know about us or what we do. We help people find loved ones. We help people get information. We're kind of like the invisible hand that guides people to where they want to go and get in touch with people."

CLASSIFIED ADS

HOUSEHOLD

- Queen size waterbed, heater, frame, semi-flotation, \$100. Call 662-890-0777.
- Oversize Kenmore side-by-side refrigerator, ice and water dispenser, black, \$630 OBO. Call 901-283-5124.
- King comforter, dust ruffle, four shams and four throw pillows, new, \$125. Call 901-849-3371.
- Light blue and beige striped sofa in good condition, \$100. Call 901-826-6119 after 5 p.m.
- Couch, \$125; mahogany dresser, \$175; end tables, \$50; 27-inch RCA TV, \$35; 36-inch Sony flat screen TV, \$150; pull down stairway, new, \$75. Call 901-756-6454.
- Sofa and loveseat for sale, navy blue, hunter green, burgundy and tan striped, \$250 OBO. Can e-mail photos upon request. Call 901-921-7343 or e-mail deidrawhitt@yahoo.com.
- Computer desk with room for monitor, tower, keyboard and storage space, black desk surface and faux wood outer surface, \$45; wood futon bed with mattress, good condition, \$50. Call 901-406-2027.
- Armoire with wardrobe cabinet, \$275; two matching night stands/end tables, \$50 each; matching headboard, \$100; queen size sleeper sofa with hideaway beds, \$150; lounge chair, \$50; lamps, \$25. Call 901-396-7042.

MISCELLANEOUS

- Used scrubs for sale, \$5 each, tops XL, pants L and XL, winter, summer, seasonal/Christmas, fall, other themes. Call 901-323-5045 and leave a message.
- Acer LCD flat screen 17-inch computer monitor, 3-year warranty, black, new in box, \$130; 1 carat 3-stone diamond engagement ring, GIA-certified .69c oval center, .36 side pearls, 14K white gold mounting, new, \$1,950. Photos available at <http://members.tripod.com/~JonsAuto/Diamond/>. Call 662-342-1543.
- Tykes Train Ride-on with track, \$25. Call 901-756-6454.
- Ladies size 7 gold wedding ring set, \$250; ladies size 7 single gold wedding band, \$50. Call 901-491-1795.
- HP 1000 Photosmart color printer with ink, USB cable, \$40. Call 901-406-2027.
- Hasbro Playskool T.J. Bearytales animated plush bear, includes two books and recording cartridge, new in box, \$40. Call 901-873-1013.

REAL ESTATE

- Frayser home for rent, 3 BR/1 BA, large kitchen, central heat and air, large fenced back yard, carpet, \$650 per month, \$650 deposit. Call 901-357-3277.
- Southaven home for sale at 5706 Alexandria Lane, 3 BR/2 BA with new paint outside and in, new carpet throughout, large open great room and kitchen, convenient to Baptist DeSoto. Call 901-828-7113 for information.

CLASSIFIED AD GUIDELINES

Classified ads are published as a service to Baptist colleagues in each edition of Baptist Leader. Submissions for each edition of Leader must be received by 2 p.m. on the preceding Monday. For any ad, please include work number and location for verification purposes and **one non-work number for publication**.

Ads run at least once, and will run as space allows. New ads will receive preference over repeat ads. Services and goods offered must be legitimate and legal, and Leader cannot be responsible for misprints, omissions or false advertising. All ads may be rejected at the discretion of Baptist Memorial Health Care administration or the editor.

Ads for services and goods must be offered or wanted by Baptist colleagues, individuals or independent contractors. Franchises, other non-independent services, medical, dental and other clinical services are not eligible for classified ads.

To submit an ad, e-mail leader@bmhcc.org or fax to 901-227-3516.

- Condominium for rent July 5-12, 2008, at Orlando International Resort Club, 2 BR/2 BA, full kitchen, six person occupancy near Universal Studios, Sea World and Disney, \$800; separate condominium for rent May 31 through June 7, 2008, at Hollywood Beach Towers in Hollywood, Fla., 1 BR/2 BA, full kitchen, four person occupancy, near Fort Lauderdale, on the beach, \$600. Call 662-563-1934.
- Cordova home for sale, about 3,600 square feet, 3 BR/2.5 BA, large living room, wet bar, formal dining room, kitchen and breakfast room, 1,000 square foot guest apartment with separate entrance (1 BR/1 BA, office, LR, kitchen), open floor plan, cathedral ceiling in living room, loft, forest view, a must see, \$225,000. Call 901-428-6840 after 5 p.m. Seller pays closing with full offer.
- Land for sale in Paris Landing area, more than 7 acres, about half of it wooded, close to public boat ramp, public water at street, \$51,000. Call Chuck at 901-466-7727 and leave message.
- Rent or lease purchase home at 7156 Hardwick, 3 BR/2 BA, hardwood, new carpet, corner fireplace, fenced yard with large storage building, large patio, neighborhood swimming pool and tennis court, convenient to Baptist Memphis and Baptist DeSoto. Call 901-605-9915.
- Three-plus-acre lot in the south central part of Tipton County, about two miles north of Shelby

County in the Dove Heights subdivision of Hwy. 14, \$60,000. For information, call 901-873-1013.

SERVICES

- Lawn services, leaves raked, yards cut, flower beds maintained, odd jobs and more, reasonable rates, references available. Call 901-387-8332.
- Specialty stuffed strawberries and other desserts. Call 901-494-3828 to place an order.
- Silk and live floral arrangements for décor and special occasions. Call Tonya for an appointment at 901-949-9014 or e-mail s4everyoccasion@yahoo.com.
- Pool openings, weekly service, liner replacements, salt systems installed, free estimates. Call 901-692-2326.
- Custom painting, sheetrock, tile and wood flooring, fences, plumbing, lawn care and landscaping. Call 901-292-6288.
- Custom kitchen and bathroom remodels, fire restoration, exotic custom tile, sheetrock and paint, free estimates. Call 901-503-3429.

VEHICLES

- 2000 Ford Mustang, red, V6, less than 70,000 miles, AM/FM/CD/Cassette, power windows, doors, seat, cruise, rear defrost and spoiler, \$7,000. Call 901-461-2398.
- 1987 Cadillac Fleetwood Brougham, 4 dr, one non-smoking owner, excellent condition, cruise, power, navy blue with blue leather, about 100,000 miles, security system, \$3,000. Call 901-272-3611.
- 2005 Harley Davidson Sportster 1200 Custom, black, with Screaming Eagle Package and Samson Street Sweepers, 2,400 miles, excellent condition, \$9,150. Call 901-833-3784.
- 1975 Plymouth Duster, all original body, engine and interior, runs well, \$2,500 OBO. Call 901-503-3429.
- 2007 Nissan Versa hatchback, 31,000 highway miles, very clean, maintenance every 3,000 miles, \$11,000. Call Courtney at 662-231-8423.
- 2000 Nissan Pathfinder, 115,000 miles, great condition, power windows and doors, luggage rack and CD player, \$6,000 OBO; 2005 Nissan Titan, 32,000 miles, great condition, 4WD, 4 dr, power windows and doors, 6-disc CD changer, custom camo seat covers, \$16,000 OBO. Call 662-233-0930.

PETS

- One-year-old labrador/pitbull terrier mix, good personality, all shots, neutered, heartworm treatments, free to good home, must have veterinarian reference. Call 901-327-2582.
- Two cats free to good home, both female grey tabbies, fixed, up to date on shots. Call 901-649-4966.

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Editor: Chris Pennington
phone (901) 227-3504; chris.pennington@bmhcc.org

Photographer: Greg Campbell
phone (901) 227-3510; greg.campbell@bmhcc.org

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